

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE16071					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9082608187				
Technician Name :	Tauseeph Raza		Technician Mobile :	9523261090	
Ticket Type :	Complain	Date & Time :	25-10-2025 02:37:45		
Vendor Details :					
Company Name/Client Name :	MAHAVIR SQUARE	Customer's Mobile :	9082608187	Name :	Rohit Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	VDP				
Complain :	B-2406 Screen continue on only keyboard showing Backside amenities access issue - 9167842377 B-2501 VDP not working - 9820267573				
Technician Comment :	Mahavir square 30/10125 A.1502,903. New VDP install A.502 in door unit hand over B.101,102 Setting proper working B.2403 VDP proper working B.2303 IP Conflict BMS room power supply install				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Mahavir square 30/10125 A.1502,903. New VDP install A.502 in door unit hand over B.101,102 Setting proper working B.2403 VDP proper working B.2303 IP Conflict BMS room power supply install				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	30-10-2025 06:24:54	TauseephRaza	Work Pending	Mahavir square 30/10125 A.1502,903. New VDP install A.502 in door unit hand over B.101,102 Setting proper working B.2403 VDP proper working B.2303 IP Conflict BMS room power supply install	
	30-10-2025 11:36:27	TauseephRaza	New		-
	29-10-2025 01:49:10	TauseephRaza	New		-
	29-10-2025 01:49:02	TauseephRaza	New		-
	25-10-2025 06:46:02	TauseephRaza	Work Pending	Mahavir square 25/10/25 A.1502 indoor wall no cutting A.1505 call issue Next day A.903 door lock No VDP install A.704 Door lock A.701 VDP proper working A.301 Door lock A.304 Door lock No VDP install A.205 VDP proper working A.105 VDP proper working A.502 VDP port issue Collect B.2501 IP Conflict 192.168.1.46 B.2401 Lobby issue done B.2406 setting issue done B.2203 Proper working B.305 room no change 306 done A Wing Life camera no1 no working A Wing Life no 2 Camera issue Collect	
	25-10-2025 06:45:52	TauseephRaza	Work Pending	Mahavir square 25/10/25 A.1502 indoor wall no cutting A.1505 call issue Next day A.903 door lock No VDP install A.704 Door lock A.701 VDP proper working A.301 Door lock A.304 Door lock No VDP install A.205 VDP proper working A.105 VDP proper working A.502 VDP port issue Collect B.2501 IP Conflict 192.168.1.46 B.2401 Lobby issue done B.2406 setting issue done B.2203 Proper working B.305 room no change 306 done A Wing Life camera no1 no working A Wing Life no 2 Camera issue Collect	
	25-10-2025 02:43:43	TauseephRaza	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	24-11-2025 03:27:42	TauseephRaza	B.904 VDP setting issue done and 1NVR All cameras off after all cameras proper working ok		
	20-11-2025 03:34:07	MaroofRaza	Intercom 222/333 chalu 101 /108/103/107/104/105/205 lock configuration done 1 dome cemra installed & change bnc 1 cemra installed 1 cemra installed & video balun change 3 line intercom issue not solved 1 ccemra wire not found Fire panel zone open issue not solved		