

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15523</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                  |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------|-----------|-----------|-----------------|--------|---------------------|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------------|------------------------------------------------------------------|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                  |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                  |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>Complaint Mob. No. :</b>             | 9082608187                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                  |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>Technician Name :</b>                | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                  | <b>Technician Mobile :</b> | 9168762949 |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>                                                                                                                                                                                                         | 11-08-2025 10:30:58        |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                  |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| Company Name/Client Name :              | MAHAVIR SQUARE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                                                                                                                                                                                                              | 9082608187                 | Name :     | Rohit Sir |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                  |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                  |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                  |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                  | Type :                     |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>Product Name :</b>                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                  |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>Complain :</b>                       | 1)A 2201 VDP not able to call - 9322951428 2)B-2401 VDP issue call failed 3)A-502 VDP installation need to do                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                  |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                  |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                  |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>Remark :</b>                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                  |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-08-2025 10:34:37</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                  |                            |            |           | Date Time | Technician Name | Status | Remark              | Sign             | 11-08-2025 10:34:37                                                                                                                                                                                                              | Rahul Mhapralkar    | New              |                                                                  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                                                                                                                                                                                           | Remark                     | Sign       |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| 11-08-2025 10:34:37                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                                                                                                              |                            | -          |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-08-2025 10:38:36</td><td>Rahul Mhapralkar</td><td>B wing 2401 vdp calling issue resolved, B wing 1201 Vdp calling issue resolved, 1901 vdp calling issue resolved, A wing 1103 vdp installed,604 Vdp installed, A wing calling issue resolved, now A &amp; B intercom working normally</td></tr><tr><td>20-08-2025 10:33:47</td><td>Rahul Mhapralkar</td><td>1904 vdp out camera calling issue resolved now working normally.</td></tr></tbody></table> |                                                                                                                                                                                                                                  |                            |            |           | Date Time | Technician Name | Remark | 29-08-2025 10:38:36 | Rahul Mhapralkar | B wing 2401 vdp calling issue resolved, B wing 1201 Vdp calling issue resolved, 1901 vdp calling issue resolved, A wing 1103 vdp installed,604 Vdp installed, A wing calling issue resolved, now A & B intercom working normally | 20-08-2025 10:33:47 | Rahul Mhapralkar | 1904 vdp out camera calling issue resolved now working normally. |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| 29-08-2025 10:38:36                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | B wing 2401 vdp calling issue resolved, B wing 1201 Vdp calling issue resolved, 1901 vdp calling issue resolved, A wing 1103 vdp installed,604 Vdp installed, A wing calling issue resolved, now A & B intercom working normally |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |
| 20-08-2025 10:33:47                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 1904 vdp out camera calling issue resolved now working normally.                                                                                                                                                                 |                            |            |           |           |                 |        |                     |                  |                                                                                                                                                                                                                                  |                     |                  |                                                                  |   |