



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15503					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9082608187				
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949	
Ticket Type :	Complain	Date & Time :	06-08-2025 11:46:40		
Vendor Details :					
Company Name/Client Name :	MAHAVIR SQUARE	Customer's Mobile :	9082608187	Name :	Rohit Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	VDP				
Complain :	A 2401 VDP issue need to check B-501 VDP issue (98206055881) A-1201 VDP issue (9664420055)				
Technician Comment :	A wing 2105,2401,704,1201,1704,1705 vdp installation work done, now working normally. B 501 vdp calling issue resolved, A1402 vdp calling issue resolved, A 2201 outdoor Camera issue change this device nd issue resolved				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	A wing 2105,2401,704,1201,1704,1705 vdp installation work done, now working normally. B 501 vdp calling issue resolved, A1402 vdp calling issue resolved, A 2201 outdoor Camera issue change this device nd issue resolved				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	07-08-2025 05:09:37	Rahul Mhapralkar	Completed	A wing 2105,2401,704,1201,1704,1705 vdp installation work done, now working normally. B 501 vdp calling issue resolved, A1402 vdp calling issue resolved, A 2201 outdoor Camera issue change this device nd issue resolved	
	07-08-2025 05:09:37	Rahul Mhapralkar	Completed	A wing 2105,2401,704,1201,1704,1705 vdp installation work done, now working normally. B 501 vdp calling issue resolved, A1402 vdp calling issue resolved, A 2201 outdoor Camera issue change this device nd issue resolved	
	06-08-2025 11:46:47	Rahul Mhapralkar	New		-

Previous Complain History :			
	Date Time	Technician Name	Remark
	29-08-2025 10:38:36	Rahul Mhapralkar	B wing 2401 vdp calling issue resolved, B wing 1201 Vdp calling issue resolved, 1901 vdp calling issue resolved, A wing 1103 vdp installed,604 Vdp installed, A wing calling issue resolved, now A & B intercom working normally
	20-08-2025 10:33:47	Rahul Mhapralkar	1904 vdp out camera calling issue resolved now working normally.