

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15191</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|----------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------------------|---------------------|---------------------|------------------|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9082608187                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Technician Name :</b>                | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                              | <b>Technician Mobile :</b>                   | 9168762949                                                                            |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                                     | 05-07-2025 03:09:22                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| Company Name/Client Name :              | MAHAVIR SQUARE                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                          | 9082608187                                   | Name :                                                                                | Rohit Sir |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                              | Type :                                       |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Product Name :</b>                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Complain :</b>                       | A wing Flat no. 1602 VDP not getting on (9930070664)                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Technician Comment :</b>             | 1602 vdp issue resolved now working normally                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Remark :</b>                         | 1602 vdp issue resolved now working normally                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-07-2025 05:56:25</td><td>Rahul Mhapralkar</td><td>Completed</td><td>1602 vdp issue resolved now working normally</td><td></td></tr><tr><td>05-07-2025 03:09:28</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                              |                                              |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign             | 05-07-2025 05:56:25 | Rahul Mhapralkar    | Completed        | 1602 vdp issue resolved now working normally                                 |  | 05-07-2025 03:09:28 | Rahul Mhapralkar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                                                                       | Remark                                       | Sign                                                                                  |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| 05-07-2025 05:56:25                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                                                                    | 1602 vdp issue resolved now working normally |  |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| 05-07-2025 03:09:28                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                                          |                                              | -                                                                                     |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-07-2025 03:15:33</td><td>Rahul Mhapralkar</td><td></td></tr><tr><td>25-07-2025 12:19:06</td><td>Rahul Mhapralkar</td><td>Intercom calling issue resolved .8,5,2 floor power supply off issue resolved</td></tr></tbody></table>                                                                                                                                   |                                                                              |                                              |                                                                                       |           | Date Time | Technician Name | Remark | 25-07-2025 03:15:33 | Rahul Mhapralkar |                     | 25-07-2025 12:19:06 | Rahul Mhapralkar | Intercom calling issue resolved .8,5,2 floor power supply off issue resolved |                                                                                       |                     |                  |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                                                                       |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| 25-07-2025 03:15:33                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                              |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |
| 25-07-2025 12:19:06                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Intercom calling issue resolved .8,5,2 floor power supply off issue resolved |                                              |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                              |                                                                                       |                     |                  |     |  |   |