

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15021</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------------------|---------------------|---------------------|------------------|--------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------------|-----|--|---|---------------------|------------------|-----|--|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9082608187                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Name :</b>                | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                              | <b>Technician Mobile :</b>                                                                                               | 9168762949                                                                            |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>                                                     | 16-06-2025 11:40:03                                                                                                      |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Company Name/Client Name :              | MAHAVIR SQUARE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                                                          | 9082608187                                                                                                               | Name :                                                                                | Rohit Sir |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                              | Type :                                                                                                                   |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain :</b>                       | B wing Backside 1 camera fallen downside and Gate camera also angle issue and D14 camera offline issue and D20 camera offline                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>             | Black side entrance 2 cameras proper fixed, 303 vdp complaint resolved, parking building 1 cameras cable rat joined cabl                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Remark :</b>                         | Black side entrance 2 cameras proper fixed, 303 vdp complaint resolved, parking building 1 cameras cable rat joined cabl                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-06-2025 02:56:13</td><td>Rahul Mhapralkar</td><td>Completed</td><td>Black side entrance 2 cameras proper fixed, 303 vdp complaint resolved, parking building 1 cameras cable rat joined cabl</td><td></td></tr><tr><td>19-06-2025 12:07:06</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-06-2025 10:51:06</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-06-2025 11:40:08</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                              |                                                                                                                          |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign             | 19-06-2025 02:56:13 | Rahul Mhapralkar    | Completed        | Black side entrance 2 cameras proper fixed, 303 vdp complaint resolved, parking building 1 cameras cable rat joined cabl |  | 19-06-2025 12:07:06 | Rahul Mhapralkar | New |  | - | 17-06-2025 10:51:06 | Rahul Mhapralkar | New |  | - | 16-06-2025 11:40:08 | Rahul Mhapralkar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                                       | Remark                                                                                                                   | Sign                                                                                  |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 19-06-2025 02:56:13                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                    | Black side entrance 2 cameras proper fixed, 303 vdp complaint resolved, parking building 1 cameras cable rat joined cabl |  |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 19-06-2025 12:07:06                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                          |                                                                                                                          | -                                                                                     |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 17-06-2025 10:51:06                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                          |                                                                                                                          | -                                                                                     |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 16-06-2025 11:40:08                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                          |                                                                                                                          | -                                                                                     |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-07-2025 03:15:33</td><td>Rahul Mhapralkar</td><td></td></tr><tr><td>25-07-2025 12:19:06</td><td>Rahul Mhapralkar</td><td>Intercom calling issue resolved .8,5,2 floor power supply off issue resolved</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                              |                                                                                                                          |                                                                                       |           | Date Time | Technician Name | Remark | 25-07-2025 03:15:33 | Rahul Mhapralkar |                     | 25-07-2025 12:19:06 | Rahul Mhapralkar | Intercom calling issue resolved .8,5,2 floor power supply off issue resolved                                             |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                                                       |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 25-07-2025 03:15:33                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                              |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 25-07-2025 12:19:06                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Intercom calling issue resolved .8,5,2 floor power supply off issue resolved |                                                                                                                          |                                                                                       |           |           |                 |        |                     |                  |                     |                     |                  |                                                                                                                          |                                                                                       |                     |                  |     |  |   |                     |                  |     |  |   |                     |                  |     |  |   |