










# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE13787</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9082608187																													
<b>Technician Name :</b>	Rahul Mhapralkar		<b>Technician Mobile :</b>	9168762949																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	08-01-2025 03:25:41																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	MAHAVIR SQUARE	Customer's Mobile :	9082608187	Name :	Rohit Sir																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	2-3 cameras no link issue and guest room only one door access need to give																													
<b>Technician Comment :</b>	Camera offline issue resolved All cameras working normally																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	Camera offline issue resolved All cameras working normally																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-01-2025 06:35:29</td><td>Rahul Mhapralkar</td><td>Completed</td><td>Camera offline issue resolved All cameras working normally</td><td></td></tr><tr><td>09-01-2025 06:35:28</td><td>Rahul Mhapralkar</td><td>Completed</td><td>Camera offline issue resolved All cameras working normally</td><td></td></tr><tr><td>09-01-2025 06:35:23</td><td>Rahul Mhapralkar</td><td>Completed</td><td>Camera offline issue resolved All cameras working normally</td><td></td></tr><tr><td>09-01-2025 12:55:15</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-01-2025 06:35:29	Rahul Mhapralkar	Completed	Camera offline issue resolved All cameras working normally		09-01-2025 06:35:28	Rahul Mhapralkar	Completed	Camera offline issue resolved All cameras working normally		09-01-2025 06:35:23	Rahul Mhapralkar	Completed	Camera offline issue resolved All cameras working normally		09-01-2025 12:55:15	Rahul Mhapralkar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-12-2024 05:45:16</td><td>Rahul Mhapralkar</td><td>New patchpanel changed against faulty and faulty collected</td></tr><tr><td>26-11-2024 11:41:24</td><td>Rahul Mhapralkar</td><td>BMS office 1 switch hang , restart switch problem resolved, 5 cctv cameras offline issue resolved.</td></tr></tbody></table>					Date Time	Technician Name	Remark	10-12-2024 05:45:16	Rahul Mhapralkar	New patchpanel changed against faulty and faulty collected	26-11-2024 11:41:24	Rahul Mhapralkar	BMS office 1 switch hang , restart switch problem resolved, 5 cctv cameras offline issue resolved.																
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