







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7816																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	8999161438																																		
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																															
Ticket Type :	Complain	Date & Time :	09-03-2023 02:13:21																																
Vendor Details :																																			
Company Name/Client Name :	Rahul Degree Collage Nalasopara West	Customer's Mobile :	8999161438	Name :	Rohan Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	1st floor room no. 103 DVR offline issue and camera angle changed and camera offline from evening 5:45 to morning 11:06																																		
Technician Comment :	Room nmbr 103 camera angel miss when there is no light and there is no ups so playback miss .																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	Room nmbr 103 camera angel miss when there is no light and there is no ups so playback miss .																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-03-2023 01:03:36</td><td>Atique Salmani</td><td>Completed</td><td>Room nmbr 103 camera angel miss when there is no light and there is no ups so playback miss .</td><td></td></tr><tr><td>13-03-2023 12:19:05</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>10-03-2023 05:56:33</td><td>Atique Salmani</td><td>Work Pending</td><td>Check recording 8/3/3/23 but not getting it's showing no record file and also didn't get in logs admin office lock so painding</td><td></td></tr><tr><td>10-03-2023 04:23:56</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>09-03-2023 02:13:43</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-03-2023 01:03:36	Atique Salmani	Completed	Room nmbr 103 camera angel miss when there is no light and there is no ups so playback miss .		13-03-2023 12:19:05	Atique Salmani	New		-	10-03-2023 05:56:33	Atique Salmani	Work Pending	Check recording 8/3/3/23 but not getting it's showing no record file and also didn't get in logs admin office lock so painding		10-03-2023 04:23:56	Atique Salmani	New		-	09-03-2023 02:13:43	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	22-02-2023 10:31:54	Atique Salmani	
	17-02-2023 01:19:15	Ishwar Meena	2nd floor all vedeo baloon changed and all cameras naming angel settings done and dvr end dressing done 1st floor dvr end all vedeo baloon changed and dressing done and all naming angelnsettings done 3 cameras new installation done room nmbr 106,107,108 cameras changed.