




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE7573 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|--|---|-----------|-----------|-----------------|--------|---------------------|-----------------|--|---------------------|-----------------|---|---|---------------------|--------------|-----------|--|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 8999161438 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Ishwar Meena | | Technician Mobile : | 9165341500 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 08-02-2023 11:11:13 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Rahul Degree Collage Nalasopara West | Customer's Mobile : | 8999161438 | Name : | Rohan Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 1) Ground Floor Camera not working. 2) The Software date and year On ground floor is not updated; it is running in the year 01/01/2000. On the ground floor. | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Ground floor DVR online done & set Date time Also online on rohan sir pc Second floor 2 camera reconnection Cameras no 2 & 8 | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | Ground floor DVR online done & set Date time Also online on rohan sir pc Second floor 2 camera reconnection Cameras no 2 & 8 | | | | | | | | | | | | | | | | | | | | | | | | |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-12-2022 10:56:33</td><td>Siddhesh Chavan</td><td>dvr online done in principal madam phone amd training done</td></tr><tr><td>13-12-2022 10:13:49</td><td>Siddhesh Chavan</td><td>2 nd floor dvr ip change issue and dvr ip set in static and issue resolved and 3 pc camera online done and principal Madam mobile viewing pending because principal madam not available</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 15-12-2022 10:56:33 | Siddhesh Chavan | dvr online done in principal madam phone amd training done | 13-12-2022 10:13:49 | Siddhesh Chavan | 2 nd floor dvr ip change issue and dvr ip set in static and issue resolved and 3 pc camera online done and principal Madam mobile viewing pending because principal madam not available | | | | | | | | | | | |
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