







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6902																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	8999161438																																		
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																															
Ticket Type :	Complain	Date & Time :	21-11-2022 12:37:20																																
Vendor Details :																																			
Company Name/Client Name :	Rahul Degree Collage Nalasopara West	Customer's Mobile :	8999161438	Name :	Rohan Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	1) Software is not working in Principal Desktop. 2) Multiple Cameras are not working at different floors. 3) The Software date and year is not updated; it is running in the year 2000.																																		
Technician Comment :	ground to 2nd floor CCTV survey done and date time ok																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	ground to 2nd floor CCTV survey done and date time ok																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-11-2022 04:44:00</td><td>Siddhesh Chavan</td><td>Completed</td><td>ground to 2nd floor CCTV survey done and date time ok</td><td></td></tr><tr><td>29-11-2022 03:54:27</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>23-11-2022 05:11:26</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>Ground to 2nd floor CCTV survey done and first floor and 2 nd floor Dvr take to office for checking Standby dvr inst</td><td></td></tr><tr><td>22-11-2022 10:40:58</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>21-11-2022 12:37:26</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	29-11-2022 04:44:00	Siddhesh Chavan	Completed	ground to 2nd floor CCTV survey done and date time ok		29-11-2022 03:54:27	Siddhesh Chavan	New		-	23-11-2022 05:11:26	Siddhesh Chavan	Work Pending	Ground to 2nd floor CCTV survey done and first floor and 2 nd floor Dvr take to office for checking Standby dvr inst		22-11-2022 10:40:58	Siddhesh Chavan	New		-	21-11-2022 12:37:26	Siddhesh Chavan	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	25-08-2022 10:24:36	Sonu Kumar	3 dome camera install working ok ground floor and first floor camera 1 camera staff room and 1 room no 104 camera install working and third floor 3camera power supply install working ok and 1 dvr power supply install working ok date time issue have set again and kept on observation
	28-02-2022 01:23:23		Attend by prashant : 3 Floor DVR online done , 3 PC IVMS software install same camera Blure need to change / Repair