







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7739																																													
Priority :	Low																																												
Created By :	Admin - Apurva Vajaria																																												
Complaint Mob. No. :	9820242335																																												
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																																									
Ticket Type :	Complain	Date & Time :	25-02-2023 03:22:48																																										
Vendor Details :																																													
Company Name/Client Name :	Shatrunjay Darshan Society	Customer's Mobile :	9820242335	Name :	Riyaz Sir																																								
Address :																																													
Mumbai , , , , Maharashtra																																													
AMC Details :																																													
Expiry Date :	01-01-1970 05:30:00		Type :																																										
Product Name :	CCTV																																												
Complain :	3 camera lift recording issue																																												
Technician Comment :	Lift camera recording missing issue resolved and all camera resolution change and Tim eand date set NVR 1 and NVR 2																																												
Complain Operator :	Desktop - Apurva Vajaria																																												
Remark :	Lift camera recording missing issue resolved and all camera resolution change and Tim eand date set NVR 1 and NVR 2																																												
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-04-2023 04:15:20</td><td>Sonu Kumar</td><td>Completed</td><td>Lift camera recording missing issue resolved and all camera resolution change and Tim eand date set NVR 1 and NVR 2</td><td></td></tr><tr><td>01-04-2023 12:23:56</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>20-03-2023 11:27:12</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-03-2023 05:29:12</td><td>Sonu Kumar</td><td>Work Pending</td><td>3ip camera off issue resolved working ok and 1 ip camera off issue cable faulty need to change and 100 MTR cable</td><td></td></tr><tr><td>01-03-2023 11:48:06</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>28-02-2023 10:33:51</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>25-02-2023 03:23:05</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-04-2023 04:15:20	Sonu Kumar	Completed	Lift camera recording missing issue resolved and all camera resolution change and Tim eand date set NVR 1 and NVR 2		01-04-2023 12:23:56	Sonu Kumar	New		-	20-03-2023 11:27:12	Sonu Kumar	New		-	01-03-2023 05:29:12	Sonu Kumar	Work Pending	3ip camera off issue resolved working ok and 1 ip camera off issue cable faulty need to change and 100 MTR cable		01-03-2023 11:48:06	Sonu Kumar	New		-	28-02-2023 10:33:51	Sonu Kumar	New		-	25-02-2023 03:23:05	Sonu Kumar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	11-03-2023 02:20:13	Sonu Kumar	B wing lift camera recording missing in camera recording in motion detection and camera power louse need to chek
	14-02-2023 09:52:50	Sonu Kumar	Tv viving issue resolved working ok