## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE7247						
Priority:	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob. No. :	9820242335					
Technician Name:	Sonu Kumar		Technic	ian Mobile	8454016444	
Ticket Type :	Complain	Date & Time :	: 02-01-2023 02:11:34			
Vendor Details :						
Company Name/Client Name :	Shatrunjay Customer's Mobile :		bile 982024	2335	Name :	Riyaz Sir
Address:						
Mumbai,,,, Maharashtra						
AMC Details :						
Expiry Date :	01-01-1970 05:30:	Type:				
<b>Product Name:</b>	CCTV					
Complain:	1 camera moisture issue					
Technician Comment :	One cmaera fog issue resolved working ok and 3 camera angle setting done					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	One cmaera fog issue resolved working ok and 3 camera angle setting done					
<b>Status History:</b>	Date Time	Technician Nam	ne Status	Remark Si		Sign
	03-01-2023 03:22:13	3 Sonu Kumar	Completed	One cmaera for working ok an angle setting of		A
	03-01-2023 10:22:09	Sonu Kumar	New			-
	02-01-2023 02:11:44	Sonu Kumar	New			-
Previous Complain History :	Date Time	Technician Name	Remark			
	09-12-2022 05:25:18	MayurYadav				
	23-11-2022 11:03:58	Prashant Nikalje	1 camera not showing on display (No Link) decreasing framerate and bitrate D8-192.168.1.141 - Temple D wing side admin pass-Open, B wing lift no. 1 camera off, main supply on(lift) c wing lift no. 1 camera off need to check AP and client 26.11.2022 - Prashant/Dilshad visited the site: C wing lift 1 and b wing lift 1 camera off reconnect AP and client (transmitter and receiver both side) B wing lift AP side Power point issued 1 camera angle set (Opp office door side turf corner)			