

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5505</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|--------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------------|---------------------|---------------------|-----------------|--------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820242335                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>               | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                   | <b>Technician Mobile :</b>                 | 7489567735                                                                            |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>          | 19-05-2022 05:43:19                        |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Company Name/Client Name :             | Shatrunjay Darshan Society                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :               | 9820242335                                 | Name :                                                                                | Riyaz Sir |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                   | <b>Type :</b>                              |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>                      | camera angle issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>            | 2 cam87era angal seting done 4 posatr done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>                        | 2 cam87era angal seting done 4 posatr done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-05-2022 05:39:15</td><td>Shiva Meena</td><td>Completed</td><td>2 cam87era angal seting done 4 posatr done</td><td></td></tr><tr><td>20-05-2022 10:00:32</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr><tr><td>19-05-2022 05:43:19</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                   |                                            |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign       | 20-05-2022 05:39:15 | Shiva Meena         | Completed       | 2 cam87era angal seting done 4 posatr done |  | 20-05-2022 10:00:32 | Shiva Meena | New |  | - | 19-05-2022 05:43:19 | Shiva Meena | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                            | Remark                                     | Sign                                                                                  |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 20-05-2022 05:39:15                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                         | 2 cam87era angal seting done 4 posatr done |  |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 20-05-2022 10:00:32                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                               |                                            | -                                                                                     |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 19-05-2022 05:43:19                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                               |                                            | -                                                                                     |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-05-2022 03:53:13</td><td>MayurYadav</td><td>recording check</td></tr><tr><td>25-05-2022 09:52:50</td><td>Siddhesh Chavan</td><td>one camera install and working ok</td></tr></tbody></table>                                                                                                                                                                                                                                                  |                                   |                                            |                                                                                       |           | Date Time | Technician Name | Remark | 25-05-2022 03:53:13 | MayurYadav | recording check     | 25-05-2022 09:52:50 | Siddhesh Chavan | one camera install and working ok          |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                            |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 25-05-2022 03:53:13                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | recording check                   |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 25-05-2022 09:52:50                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | one camera install and working ok |                                            |                                                                                       |           |           |                 |        |                     |            |                     |                     |                 |                                            |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |