

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15913</b> |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------|-----------------|--------|---------------------|--------------|----------------------------------------------------------|---------------------|-----------------|------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       |                 | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     |                 | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             |                 | 9820242335                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                |                 | Pratik Logade                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                    | <b>Technician Mobile :</b>                                                            | 9619760949          |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    |                 | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>           |                                                                                       | 30-09-2025 10:38:04 |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              |                 | Shatrunjay Darshan Society                                                                                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                | 9820242335                                                                            | Name : Riyaz Sir    |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| Mumbai , , , Maharashtra                |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| Expiry Date :                           |                 | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                    | Type :                                                                                |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   |                 | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       |                 | dvr box need to shift                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             |                 | 1 Dvr box shifted &1 dvr box fixed                                                                                                                                                                                                                                                                                                                                                                                                                            |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              |                 | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         |                 | 1 Dvr box shifted &1 dvr box fixed                                                                                                                                                                                                                                                                                                                                                                                                                            |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-09-2025 05:02:35</td><td>PratikLogade</td><td>Completed</td><td>1 Dvr box shifted &amp;1 dvr box fixed</td><td></td></tr><tr><td>30-09-2025 10:38:13</td><td>PratikLogade</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                    |                                                                                       |                     | Date Time | Technician Name | Status | Remark              | Sign         | 30-09-2025 05:02:35                                      | PratikLogade        | Completed       | 1 Dvr box shifted &1 dvr box fixed       |  | 30-09-2025 10:38:13 | PratikLogade | New |  | - |
| Date Time                               | Technician Name | Status                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                             | Sign                                                                                  |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| 30-09-2025 05:02:35                     | PratikLogade    | Completed                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 1 Dvr box shifted &1 dvr box fixed |  |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| 30-09-2025 10:38:13                     | PratikLogade    | New                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                    | -                                                                                     |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-10-2025 11:13:42</td><td>PratikLogade</td><td>Lift camera off and A/B lobi camera of and All camera on</td></tr><tr><td>04-10-2025 04:14:11</td><td>Prashant Paswan</td><td>3 Cemra Installed done 1 cemra configure</td></tr></tbody></table>                                                                                                      |                                    |                                                                                       |                     | Date Time | Technician Name | Remark | 08-10-2025 11:13:42 | PratikLogade | Lift camera off and A/B lobi camera of and All camera on | 04-10-2025 04:14:11 | Prashant Paswan | 3 Cemra Installed done 1 cemra configure |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name | Remark                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| 08-10-2025 11:13:42                     | PratikLogade    | Lift camera off and A/B lobi camera of and All camera on                                                                                                                                                                                                                                                                                                                                                                                                      |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |
| 04-10-2025 04:14:11                     | Prashant Paswan | 3 Cemra Installed done 1 cemra configure                                                                                                                                                                                                                                                                                                                                                                                                                      |                                    |                                                                                       |                     |           |                 |        |                     |              |                                                          |                     |                 |                                          |                                                                                       |                     |              |     |  |   |