





Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
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Service Status Details : VE15385					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9820242335				
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949	
Ticket Type :	Complain	Date & Time :	26-07-2025 11:14:59		
Vendor Details :					
Company Name/Client Name :	Shatrunjay Darshan Society	Customer's Mobile :	9820242335	Name :	Riyaz Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	1 camera need to install and lift camera off issue need to check and 1 camera bracket need to change				
Technician Comment :	Camera pole housing installed now working normally and 1 camera returns because not working.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Camera pole housing installed now working normally and 1 camera returns because not working.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
11-08-2025 05:55:39	Rahul Mhapralkar	Completed	Camera pole housing installed now working normally and 1 camera returns because not working.	
11-08-2025 05:55:39	Rahul Mhapralkar	Completed	Camera pole housing installed now working normally and 1 camera returns because not working.	
11-08-2025 02:35:05	Rahul Mhapralkar	New		-
08-08-2025 10:40:38	Rahul Mhapralkar	New		-
07-08-2025 01:17:11	Rahul Mhapralkar	New		-
26-07-2025 03:03:26	Rahul Mhapralkar	Work Pending	C wing camera lift camera offline line issue solved B wing lift camera offline line issue solved and 2 out side camera issue solved 1 folty camera cullect 1 camera angle set ang out side gate 1 new camera installation done and folty camera handover to client	
26-07-2025 03:03:25	Rahul Mhapralkar	Work Pending	C wing camera lift camera offline line issue solved B wing lift camera offline line issue solved and 2 out side camera issue solved 1 folty camera cullect 1 camera angle set ang out side gate 1 new camera installation done and folty camera handover to client	
26-07-2025 11:15:06	Rahul Mhapralkar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
08-10-2025 11:13:42	PratikLogade	Lift camera off and A/B lobi camera of and All camera on
04-10-2025 04:14:11	Prashant Paswan	3 Cemra Installed done 1 cemra configure