## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status D	<b>Details :</b> VE13855							
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	9820242335							
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153				
Ticket Type :	Complain	Date & Time :	18-01-2025 10:47:41					
Vendor Details :								
Company Name/Client Name :	Shatrunjay Darshan Society	Customer's Mobile :	9820242335	Name :	Riyaz Sir			
Address:								
Mumbai , , , , M	aharashtra							
AMC Details:				_				
Expiry Date :	01-01-1970 05:30:00		Type:					
Product Name:	CCTV							
Complain:	lift cameras off issue							
Technician Comment :	Lift Camera issue resolved because lift power supply off issue and reon supply issue resoved and main gate cabin Camera ok cable issue need to Change Adpter wing Back side Camera issue camera take to office for checking							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	Lift Camera issue resolved because lift power supply off issue and reon supply issue resoved and main gate cabin Camera ok cable issue need to Change Adpter wing Back side Camera issue camera take to office for checking							

Status History	Date Time	Technician Name	Status	Ren	nark	Sign
	03-04-2025 10:23:42	PravinJagade	New			-
	19-03-2025 05:26:23	PravinJagade	Work Pending	Lift Camera issue resolved because lift power supply off issue and reon supply issue resoved and main gate cabin Camera ok cable issue need to Change Adpter wing Back side Camera issue camera take to office for checking		
	19-03-2025 10:24:01	PravinJagade	New			-
	17-03-2025 06:36:44	PravinJagade	New			-
	21-02-2025 01:02:09	PravinJagade	New			-
	19-02-2025 11:20:59	PravinJagade	New			-
	07-02-2025 05:38:49	PravinJagade	Work Pending	1)Main gate camera and mandir camera offline because power issue camera collect check office. 2) B wing back side camera offine issue resolved connector change. 3) C wing lift 2 camera offline because lift socket falty / camera working. 4) B wing lift 1 camera offline / C wing lift 1 A wing lift camera offline because 2nd lift personal not coming. 5) teres camera falty power issue camera not install.		W,
	07-02-2025 11:01:36	PravinJagade	New			-
	06-02-2025 01:29:30	PravinJagade	New			-
	20-01-2025 04:36:43	PravinJagade	Awaiting Spares	C wing terrace camera issue so collect for check and 1temple side 2 camera new cabling by electrician and one garbage area new cabling all crimping done and one a wing back side camera issue resolved working ok all only lifts cameras off .		
	20-01-2025 12:07:42	PravinJagade	New			-
Previous Complain	Date Time		Technician Name		Remark	
History:	02-04-2025 01:22:26		PravinJagade			
	03-02-2025 01:27:10		Siddhesh Chavan		Camera working ok	