

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12687</b> |                                                                                                                                                                                                                                                                                                                                 |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|----------------------------|---------------|-----------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|------------|--------------------------------------------------------------------------|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                             |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                          |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820242335                                                                                                                                                                                                                                                                                                                      |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Technician Name :</b>                | Sonu Kumar                                                                                                                                                                                                                                                                                                                      |                                                                          | <b>Technician Mobile :</b> | 8454016444    |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                                                 | 11-09-2024 02:52:23        |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                 |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>       | Shatrunjay Darshan Society                                                                                                                                                                                                                                                                                                      | <b>Customer's Mobile :</b>                                               | 9820242335                 | <b>Name :</b> | Riyaz Sir |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                 |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                 |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                 |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                             |                                                                          | <b>Type :</b>              |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                            |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Complain :</b>                       | main gate 2 camera off issue                                                                                                                                                                                                                                                                                                    |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                                                 |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                        |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Remark :</b>                         |                                                                                                                                                                                                                                                                                                                                 |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-09-2024 11:33:47</td><td>Sonu Kumar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>12-09-2024 10:22:21</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                          |                            |               |           | Date Time | Technician Name | Status | Remark              | Sign | 20-09-2024 11:33:47 | Sonu Kumar          | Completed  |                                                                          | - | 12-09-2024 10:22:21 | Sonu Kumar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                 | Status                                                                   | Remark                     | Sign          |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| 20-09-2024 11:33:47                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                      | Completed                                                                |                            | -             |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| 12-09-2024 10:22:21                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                      | New                                                                      |                            | -             |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-09-2024 11:03:24</td><td></td><td></td></tr><tr><td>20-09-2024 11:40:41</td><td>Sonu Kumar</td><td>Out gate and bike parking and a wing back side camera install working ok</td></tr></tbody></table>                 |                                                                          |                            |               |           | Date Time | Technician Name | Remark | 23-09-2024 11:03:24 |      |                     | 20-09-2024 11:40:41 | Sonu Kumar | Out gate and bike parking and a wing back side camera install working ok |   |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                 | Remark                                                                   |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| 23-09-2024 11:03:24                     |                                                                                                                                                                                                                                                                                                                                 |                                                                          |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |
| 20-09-2024 11:40:41                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                      | Out gate and bike parking and a wing back side camera install working ok |                            |               |           |           |                 |        |                     |      |                     |                     |            |                                                                          |   |                     |            |     |  |   |