## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE12467									
Priority:	Low								
Created By:	Admin - Apurva Vajaria								
Complaint Mob. No. :	9820242335								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965					
Ticket Type :	Complain	Date & Time :	17-08-2024 12:51:19						
Vendor Details :									
Company Name/Client Name :	Shatrunjay Darshan Society	Customer's Mobile :	9820242335	Name :	Riyaz Sir				
Address:									
Mumbai , , , , M	aharashtra								
AMC Details:				-					
Expiry Date:	01-01-1970 05:30:00		Type:						
Product Name:	CCTV								
Complain:	1)Outgate camera off issue 2)A/B/C Garage camera off issue 3)Parking camera off issue								
Technician Comment :	satunajy $1$ - main gate camera ok cable issue need to change cable $80$ - $90$ meter $2$ - backe side out gate cmaera issue ( poe power issue ) cable ok check our side $3$ - garage parking area back side camera ok cable issue need to change cable $70$ - $90$ aprox $4$ - $a$ wing meter room above cnaera ( poe power issue and cable issue need to change cable $20$ - $30$ meter aprox) $5$ - $a$ wing one lift camera need to checking pending bcz not available lift parson $6$ - two cmaera remove and take to office out side gate and awing meter side								
Complain Operator :	Desktop - Apurva Vajaria								
Remark :	satunajy 1 - main gate camera ok cable issue need to change cable $80$ - $90$ meter $2$ - backe side out gate cmaera issue (poe power issue) cable ok check our side $3$ - garage parking area back side camera ok cable issue need to change cable $70$ - $90$ aprox $4$ - a wing meter room above cnaera (poe power issue and cable issue need to change cable $20$ - $30$ meter aprox) $5$ - a wing one lift camera need to checking pending bcz not available lift parson $6$ - two cmaera remove and take to office out side gate and awing meter side								

Status History :	Date Time	Technician Name		Status Remark		Sign
	20-09-2024 11:33:49	Ravi Rajbhar	Con	npleted		-
	28-08-2024 02:44:22	Ravi Rajbhar	Won Pen	rk ding	satunajy 1 - main gate camera ok cable issue need to change cable 80 - 90 meter 2 - backe side out gate cmaera issue (poe power issue) cable ok check our side 3 - garage parking area back side camera ok cable issue need to change cable 70 - 90 aprox 4 - a wing meter room above cnaera (poe power issue and cable issue need to change cable 20-30 meter aprox) 5 - a wing one lift camera need to checking pending bcz not available lift parson 6 - two cmaera remove and take to office out side gate and awing meter side	Sor
	28-08-2024 11:05:16	Ravi Rajbhar	New			-
	20-08-2024 10:56:44	Ravi Rajbhar	New			-
Previous Complain History :	Date Time	Technician N	Name	Remark		
	23-09-2024 11:03:2			Out gate and bile populing and a using healt side		n one in shell
	20-09-2024 11:40:4	1 Sonu Kumar		Out gate and bike parking and a wing back side camera install working ok		nera mstan