




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1753</b> |   |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
|--|---|--|--|---|--------------|-----------|-----------------|--------|---------------------|------------|--|---------------------|--------------|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | High  |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9850600883  |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>               | Yasin Shaikh  |  | <b>Technician Mobile :</b>   | 8689802313  |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b>   | 27-08-2020 05:27:06  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                |   |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Company Name/Client Name :</b>      | Shoppers Stop Ltd - Aundh Pune  | <b>Customer's Mobile :</b>   | 9850600883   | <b>Name :</b>   | Riyaz Shaikh |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>                       |   |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| Mumbai , , , , Maharashtra             |   |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                   |   |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00   |  | <b>Type :</b>  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                  | CCTV  |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>                      | One DVR not working,  |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>            | 01 DVR not working by 1 DVR is faulty and out of warranty one camera is not working by power issue  |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>                        | 01 DVR not working by 1 DVR is faulty and out of warranty one camera is not working by power issue  |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-09-2020 07:58:43</td><td>YasinShaikh</td><td>Completed</td><td>01 DVR not working by 1 DVR is faulty and out of warranty one camera is not working by power issue</td><td></td></tr><tr><td>02-09-2020 04:52:33</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>27-08-2020 05:27:06</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table> |  |  |   |              | Date Time | Technician Name | Status | Remark              | Sign       | 02-09-2020 07:58:43  | YasinShaikh         | Completed    | 01 DVR not working by 1 DVR is faulty and out of warranty one camera is not working by power issue |  | 02-09-2020 04:52:33 | YasinShaikh | New |  | - | 27-08-2020 05:27:06 | YasinShaikh | New |  | - |
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| 02-09-2020 04:52:33                    | YasinShaikh   | New  |  | -   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| 27-08-2020 05:27:06                    | YasinShaikh   | New  |  | -   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-03-2023 11:16:48</td><td>MayurYadav</td><td>4tb hdd install in hikvision dvr 2tb install already keep as itis working normal</td></tr><tr><td>24-02-2023 10:50:24</td><td>Ravi Rajbhar</td><td></td></tr></tbody></table>   |  |  |   |              | Date Time | Technician Name | Remark | 11-03-2023 11:16:48 | MayurYadav | 4tb hdd install in hikvision dvr 2tb install already keep as itis working normal | 24-02-2023 10:50:24 | Ravi Rajbhar |  |   |                     |             |     |  |   |                     |             |     |  |   |
| Date Time                              | Technician Name   | Remark   |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| 11-03-2023 11:16:48                    | MayurYadav  | 4tb hdd install in hikvision dvr 2tb install already keep as itis working normal |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |
| 24-02-2023 10:50:24                    | Ravi Rajbhar  |  |  |   |              |           |                 |        |                     |            |  |                     |              |  |   |                     |             |     |  |   |                     |             |     |  |   |