Vallabh Enterprises

Service Status Details : VE9225					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9029000455				
Technician Name :	Sonu Kumar		**Technician Mobile :**	8454016444	
Ticket Type :	Complain	**Date & Time :**	19-08-2023 02:41:21		
Vendor Details :					
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9029000455	Name :	Ritu Gupta
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Access				
Complain :	B2 wifi not working and B1 access door not able to open				
Technician Comment :	B1 door lock issue resolved working ok and b1 tv not viving issue resolved working ok and b3 8_9 camera off issue resolved working ok 15th floor poe switch off and b3 lock not issue in glass issue				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	B1 door lock issue resolved working ok and b1 tv not viving issue resolved working ok and b3 8_9 camera off issue resolved working ok 15th floor poe switch off and b3 lock not issue in glass issue				

Status History :

Date Time	Technician Name	Status	Remark	Sign
21-08-2023 04:45:48	Sonu Kumar	Work Pending	B1 door lock issue resolved working ok and b1 tv not viving issue resolved working ok and b3 8_9 camera off issue resolved working ok 15th floor poe switch off and b3 lock not issue in glass issue	KSYADH,
21-08-2023 12:03:05	Sonu Kumar	New		-
19-08-2023 06:06:42	Sonu Kumar	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	14-08-2023 03:59:05	ChandanYadav	B3 20 floor ka camera band hai aur b1 exit switch ka reconnect kiya ho chalu ho gaya aur wifi ka net nahi chal raha hai.
	08-07-2023 10:59:54	MayurYadav	B1 Looby door push button and camera issue solve