


Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8156					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9029000455				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	19-04-2023 10:56:07		
Vendor Details :					
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9029000455	Name :	Ritu Gupta
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	B1 - 503 camera need to shift only survey need to do B2 Lobby 7-8 camera off issue Main gate biometric machine need to take in network B2 P2 office outside camera angle need to change B3 Lobby when door closing some noise issue				
Technician Comment :	Poonam cluster 1."B1 - 503 camera need to shift 1 meter can shift without new cabling client need both qoute if new cabling then cable 35/40 meter 2.B2 Lobby 7-8 camera off issue 5th floor refuge area 504 side duct Poe switch plug point remooved . 3.Main gate biometric machine need to take in network in device rj 45 connector missing also need 5 meter cat6 cable 4.B2 P2 office outside camera angle need to change set angel according to Mateen sir 5.B3 Lobby when door closing some noise issue" there is issue of door alignment I have told to supervisor for set by carpenter .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Poonam cluster 1."B1 - 503 camera need to shift 1 meter can shift without new cabling client need both qoute if new cabling then cable 35/40 meter 2.B2 Lobby 7-8 camera off issue 5th floor refuge area 504 side duct Poe switch plug point remooved . 3.Main gate biometric machine need to take in network in device rj 45 connector missing also need 5 meter cat6 cable 4.B2 P2 office outside camera angle need to change set angel according to Mateen sir 5.B3 Lobby when door closing some noise issue" there is issue of door alignment I have told to supervisor for set by carpenter .				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	19-04-2023 04:16:14	Atique Salmani	Completed	Poonam cluster 1."B1 - 503 camera need to shift 1 meter can shift without new cabling client need both route if new cabling then cable 35/40 meter 2.B2 Lobby 7-8 camera off issue 5th floor refuge area 504 side duct Poe switch plug point removed . 3.Main gate biometric machine need to take in network in device rj 45 connector missing also need 5 meter cat6 cable 4.B2 P2 office outside camera angle need to change set angle according to Mateen sir 5.B3 Lobby when door closing some noise issue" there is issue of door alignment I have told to supervisor for set by carpenter .	
	19-04-2023 10:56:14	Atique Salmani	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	11-04-2023 05:17:24	Prashant Nikalje	Prashant visited on 11.04.2023 - Boom barrier remote control issued replace all remote battery now all remote working ok P1 parking boom barrier remote not working need to be changed.		
	18-03-2023 04:29:53	Prashant Nikalje	B1 TV no signal issued reconnect hdmi and cat 6 cable		