Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

E: valiablisecure@yallot								
Service Status Deta	ils: VE8092							
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	9029000455							
Technician Name	Prashant Nikalje			Technician M	obile	9664609	9225	
Ticket Type :	Complain	Date & Time :		11-04-2023 05:17:24				
Vendor Details :		•					•	
Company Name/Client Name :	Poonam Cluster	Customer's	s Mobile	9029000455		Name :	R	itu Gupta
Address:								
Mumbai , , , , Maha	rashtra							
AMC Details :								
Expiry Date :	01-01-1970 05:30:00			Type:				
Product Name :	Access							
Complain:	Boom barrier remotes not working on all the gates please check and resolve							
Technician Comment :								
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	Prashant visited on 11.04.2023 - Boom barrier remote control issued replace all remote battery now all remote working ok P1 parking boom barrier remote not working need to be changed.							
Status History :	Date Time		Technician Name		Status		Remark	Sign
	17-04-2023 12:09:12		Prashant Nikalje		New			-
	17-04-2023 12:09:06		Prashant Nikalje		Completed			-
	14-04-2023 10:44:23		Prashant Nikalje		New			-
	11-04-2023 05:17:37		Prashant Nikalje		New			-
Previous Complain History	Date Time	Technicia Name	n	Remark				
;	19-04-2023 10:56:07	Atique Salmani		Poonam cluster 1."B1 - 503 camera need to shift 1 meter can shift without new cabling client need boath qoute if new cabling then cable 35/40 meter 2.B2 Lobby 7-8 camera off issue 5th floor refuge area 504 side duct Poe switch plug point remooved . 3.Main gate biometric machine need to take in network in device rj 45 connector missing also need 5 meter cat6 cable 4.B2 P2 office outside camera angle need to change set angel according to Mateen sir 5.B3 Lobby when door closing some noise issue" there is issue of door alignment I have told to supervisor for set by carpenter .				
	18-03-2023 04:29:53	Prashant B1 Nikalje		31 TV no signal issued reconnect hdmi and cat 6 cable				