

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7326</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                        |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------|------------|-----------|-----------------|--------|---------------------|------------|----------------------------------------------------------------------------------------------------|---------------------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                        |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                        |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9029000455                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                        |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>Technician Name :</b>               | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                        | <b>Technician Mobile :</b> | 9664609225 |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                                                                                                                               | 10-01-2023 11:17:16        |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                        |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| Company Name/Client Name :             | Poonam Cluster                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                                                                                                                    | 9029000455                 | Name :     | Ritu Gupta |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                        |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                        |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                        |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                        | Type :                     |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>Product Name :</b>                  | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                        |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>Complain :</b>                      | P1 boom barrier is not working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                        |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                        |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                        |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>Remark :</b>                        | Boom Barrier not working replace remote batteries now boom barrier working properly batteries provide by customer                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                        |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-01-2023 01:33:43</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>10-01-2023 11:17:21</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                                 |                                                                                                                                                                        |                            |            |            | Date Time | Technician Name | Status | Remark              | Sign       | 13-01-2023 01:33:43                                                                                | Prashant Nikalje    | Completed    |                                                                                                                                                                        | - | 10-01-2023 11:17:21 | Prashant Nikalje | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                                                                                                                                                                 | Remark                     | Sign       |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| 13-01-2023 01:33:43                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                                                                                                                                                              |                            | -          |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| 10-01-2023 11:17:21                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                                                                                                                                    |                            | -          |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-01-2023 10:47:08</td><td>Sonu Kumar</td><td>B2 5th floor Poe switch adopter faulty and change adapter Poe switch install all camera working ok</td></tr><tr><td>03-01-2023 10:50:14</td><td>Ravi Rajbhar</td><td>B3 door access glass door allament issue inform to nadeem sir with carpenter or saalin bhai access work pending B2 lobby tv viewing issue resolved and ok working done</td></tr></tbody></table> |                                                                                                                                                                        |                            |            |            | Date Time | Technician Name | Remark | 14-01-2023 10:47:08 | Sonu Kumar | B2 5th floor Poe switch adopter faulty and change adapter Poe switch install all camera working ok | 03-01-2023 10:50:14 | Ravi Rajbhar | B3 door access glass door allament issue inform to nadeem sir with carpenter or saalin bhai access work pending B2 lobby tv viewing issue resolved and ok working done |   |                     |                  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                                                                                                                                                                 |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| 14-01-2023 10:47:08                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | B2 5th floor Poe switch adopter faulty and change adapter Poe switch install all camera working ok                                                                     |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |
| 03-01-2023 10:50:14                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | B3 door access glass door allament issue inform to nadeem sir with carpenter or saalin bhai access work pending B2 lobby tv viewing issue resolved and ok working done |                            |            |            |           |                 |        |                     |            |                                                                                                    |                     |              |                                                                                                                                                                        |   |                     |                  |     |  |   |