

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7016																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9029000455																			
Technician Name :	Prashant Nikalje		Technician Mobile :	9664609225																
Ticket Type :	Complain	Date & Time :	05-12-2022 11:04:39																	
Vendor Details :																				
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9029000455	Name :	Ritu Gupta															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	"1)B1 Door not opening no touch not working 2) Basement boom barrier adapter not working 3) B2 CCTV cameras not working on TV																			
Technician Comment :																				
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	1) Boom Barrier reader power supply card faulty replace card (New Install) 2)B1 no touch issue power supply was damaged replace new power supply 3)B2 1 nvr not show on tv deep switch on & restart the HDMI switcher work completed																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-12-2022 12:32:09</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>05-12-2022 11:04:45</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-12-2022 12:32:09	Prashant Nikalje	Completed		-	05-12-2022 11:04:45	Prashant Nikalje	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-12-2022 01:53:48</td><td>MayurYadav</td><td>basement boom data upload in software</td></tr><tr><td>16-12-2022 10:07:59</td><td>MayurYadav</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	21-12-2022 01:53:48	MayurYadav	basement boom data upload in software	16-12-2022 10:07:59	MayurYadav							
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