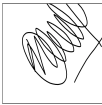

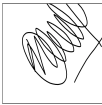

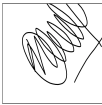



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6825																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9029000455																													
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																										
Ticket Type :	Complain	Date & Time :	12-11-2022 02:37:34																											
Vendor Details :																														
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9029000455	Name :	Ritu Gupta																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	Intercom																													
Complain :	B 3-506 intercom is not working																													
Technician Comment :	boom briar back side gate cannot to pc software done and ok working done and all dvr password change client side b3 lobby intercom issue resolved and ok working done																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	boom briar back side gate cannot to pc software done and ok working done and all dvr password change client side b3 lobby intercom issue resolved and ok working done																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-11-2022 05:06:58</td><td>Ravi Rajbhar</td><td>Completed</td><td>boom briar back side gate cannot to pc software done and ok working done and all dvr password change client side b3 lobby intercom issue resolved and ok working done</td><td></td></tr><tr><td>13-11-2022 11:45:01</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>12-11-2022 04:07:42</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>b 3 506 intercom working ok and b 3 lobby intercom issue pending</td><td></td></tr><tr><td>12-11-2022 02:37:45</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-11-2022 05:06:58	Ravi Rajbhar	Completed	boom briar back side gate cannot to pc software done and ok working done and all dvr password change client side b3 lobby intercom issue resolved and ok working done		13-11-2022 11:45:01	Ravi Rajbhar	New		-	12-11-2022 04:07:42	Ravi Rajbhar	Work Pending	b 3 506 intercom working ok and b 3 lobby intercom issue pending		12-11-2022 02:37:45	Ravi Rajbhar	New		-
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12-11-2022 02:37:45	Ravi Rajbhar	New		-																										

Previous Complain History :			
	Date Time	Technician Name	Remark
	08-11-2022 11:48:24	Siddhesh Chavan	b 1 and b 3 lift camera contact for old dvr and intrcome system cron side no port blink and no cable and 2 nvr add to pc and viewing done
	01-11-2022 03:43:35	Ravi Rajbhar	back gate intercom issue resolved and b3 reception intercom issue resolved b1 main door em lock issue resolved but door closed very focus