




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6786																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9029000455																			
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																
Ticket Type :	Complain	Date & Time :	08-11-2022 11:48:24																	
Vendor Details :																				
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9029000455	Name :	Ritu Gupta															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	cCTV-Intercom																			
Complain :	B1 and B3 lift camera in which nvr connected need to check and in rack room need to install intercom so need to check cable available or not																			
Technician Comment :	b 1 and b 3 lift camera contact for old dvr and intrcome system cron side no port blink and no cable and 2 nvr add to pc and viewing done																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	b 1 and b 3 lift camera contact for old dvr and intrcome system cron side no port blink and no cable and 2 nvr add to pc and viewing done																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-11-2022 12:17:36</td><td>Siddhesh Chavan</td><td>Completed</td><td>b 1 and b 3 lift camera contact for old dvr and intrcome system cron side no port blink and no cable and 2 nvr add to pc and viewing done</td><td></td></tr><tr><td>08-11-2022 11:48:32</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-11-2022 12:17:36	Siddhesh Chavan	Completed	b 1 and b 3 lift camera contact for old dvr and intrcome system cron side no port blink and no cable and 2 nvr add to pc and viewing done		08-11-2022 11:48:32	Siddhesh Chavan	New		-
Date Time	Technician Name	Status	Remark	Sign																
08-11-2022 12:17:36	Siddhesh Chavan	Completed	b 1 and b 3 lift camera contact for old dvr and intrcome system cron side no port blink and no cable and 2 nvr add to pc and viewing done																	
08-11-2022 11:48:32	Siddhesh Chavan	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-11-2022 03:43:35</td><td>Ravi Rajbhar</td><td>back gate intercom issue resolved and b3 reception intercom issue resolved b1 main door em lock issue resolved but door closed very focus</td></tr><tr><td>31-10-2022 03:43:54</td><td>Ravi Rajbhar</td><td>B-1 1805 intercom ok working out door camera switch problem inform to presell mdm B2- 1602 out door camera switch problem B-3 701 cable missing in flat need to change new cable infrom to client</td></tr></tbody></table>					Date Time	Technician Name	Remark	01-11-2022 03:43:35	Ravi Rajbhar	back gate intercom issue resolved and b3 reception intercom issue resolved b1 main door em lock issue resolved but door closed very focus	31-10-2022 03:43:54	Ravi Rajbhar	B-1 1805 intercom ok working out door camera switch problem inform to presell mdm B2- 1602 out door camera switch problem B-3 701 cable missing in flat need to change new cable infrom to client						
Date Time	Technician Name	Remark																		
01-11-2022 03:43:35	Ravi Rajbhar	back gate intercom issue resolved and b3 reception intercom issue resolved b1 main door em lock issue resolved but door closed very focus																		
31-10-2022 03:43:54	Ravi Rajbhar	B-1 1805 intercom ok working out door camera switch problem inform to presell mdm B2- 1602 out door camera switch problem B-3 701 cable missing in flat need to change new cable infrom to client																		