




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6721</b> |  |   |   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
|--|--|---|---|---|------------|-----------|-----------------|--------|---------------------|--------------|---|---------------------|-------------|---|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low  |   |   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria   |   |   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9029000455   |   |   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar   |   | <b>Technician Mobile :</b>  | 8080922965  |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain   | <b>Date &amp; Time :</b>  | 01-11-2022 03:43:35   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |  |   |   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| Company Name/Client Name :             | Poonam Cluster   | Customer's Mobile :   | 9029000455  | Name :  | Ritu Gupta |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>Address :</b>                       |  |   |   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |  |   |   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |  |   |   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00  |   | Type :  |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Intercom   |   |   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>Complain :</b>                      | B1 and B3 Main door issue B3 and basement gate intercom not working B3-305 vdp doorbell issue  |   |   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | back gate intercom issue resolved and b3 reception intercom issue resolved b1 main door em lock issue resolved but door closed very focus  |   |   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria   |   |   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>Remark :</b>                        | back gate intercom issue resolved and b3 reception intercom issue resolved b1 main door em lock issue resolved but door closed very focus  |   |   |   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-11-2022 05:55:54</td><td>Ravi Rajbhar</td><td>Completed</td><td>back gate intercom issue resolved and b3 reception intercom issue resolved b1 main door em lock issue resolved but door closed very focus</td><td></td></tr><tr><td>01-11-2022 03:44:23</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |   |   |            | Date Time | Technician Name | Status | Remark              | Sign         | 01-11-2022 05:55:54   | Ravi Rajbhar        | Completed   | back gate intercom issue resolved and b3 reception intercom issue resolved b1 main door em lock issue resolved but door closed very focus |  | 01-11-2022 03:44:23 | Ravi Rajbhar | New |  | - |
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| 01-11-2022 03:44:23                    | Ravi Rajbhar   | New   |   | -   |            |           |                 |        |                     |              |   |                     |             |   |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-10-2022 03:43:54</td><td>Ravi Rajbhar</td><td>B-1 1805 intercom ok working out door camera switch problem inform to presell mdm B2- 1602 out door camera switch problem B-3 701 cable missing in flat need to change new cable infrom to client</td></tr><tr><td>28-10-2022 10:56:43</td><td>Shiva Meena</td><td></td></tr></tbody></table>  |   |   |   |            | Date Time | Technician Name | Remark | 31-10-2022 03:43:54 | Ravi Rajbhar | B-1 1805 intercom ok working out door camera switch problem inform to presell mdm B2- 1602 out door camera switch problem B-3 701 cable missing in flat need to change new cable infrom to client | 28-10-2022 10:56:43 | Shiva Meena |   |   |                     |              |     |  |   |
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