## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

E : vallabhsecure@yah						
Service Status De	tails: VE6675					
Priority:	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob.	9029000455					
Technician Name :	Ravi Rajbhar		Technici	<b>hnician Mobile :</b> 8080922965		
Ticket Type :	Complain	Date & Time:	28-10-2022 10:56:43			
Vendor Details :						
Company Name/Client Name :	Poonam Cluster	Customer's Mobile	: 9029000455		Name :	Ritu Gupta
Address:						
Mumbai , , , , Mal	harashtra					
AMC Details :						
Expiry Date :	01-01-1970 05:30:00 Type:					
Product Name :	CCTV					
Complain:	need to do dressing					
Technician Comment :	dressing also done and b3 one nvr return with install with new hdd 6 tb faulty replacement again new hdd b3 38 camera ok working 10 camera not working bcz 15 poe switch faulty					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	dressing also done and b3 one nvr return with install with new hdd 6 tb faulty replacement again new hdd b3 38 camera ok working 10 camera not working bcz 15 poe switch faulty					
<b>Status History:</b>	Date Time	Technician Name	Status	Re	mark	Sign
	03-11-2022 12:50:02	Ravi Rajbhar	Completed	dressing also done and b3 one nvr return with install with new hdd 6 tb faulty replacement again new hdd b3 38 camera ok working 10 camera not working bcz 15 poe switch faulty		Royma
	03-11-2022 11:09:40	Ravi Rajbhar	New			-
	28-10-2022 10:56:54	Ravi Rajbhar	New			-
Previous	Date Time	Technician Name	Remark			
Complain History :	08-11-2022 11:48:24	Siddhesh Chavan	b 1 and b 3 lift camera contact for old dvr and intrcome system cron side no port blink and no cable and 2 nvr add to pc and viewing done			
	01-11-2022 03:43:35	Ravi Rajbhar	back gate intercom issue resolved and b3 reception intercom issue resolved b1 main door em lock issue resolved but door closed very focus			