

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6292</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|-----------------|----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9029000455                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Sandeep Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                   | <b>Technician Mobile :</b>                                                             | 8928609913                                                                            |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                          | 02-09-2022 12:36:05                                                                    |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Poonam Cluster                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                               | 9029000455                                                                             | Name :                                                                                | Ritu Gupta |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                   | Type :                                                                                 |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | b2 flat no 602 new phone install                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | Punam cluster 2 flat number 602 one phone installation phone charges 575 wark complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | Punam cluster 2 flat number 602 one phone installation phone charges 575 wark complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-09-2022 12:47:19</td><td>SandeepGupta</td><td>Completed</td><td>Punam cluster 2 flat number 602 one phone installation phone charges 575 wark complete</td><td></td></tr><tr><td>02-09-2022 12:36:26</td><td>SandeepGupta</td><td>New</td><td></td><td>-</td></tr><tr><td>02-09-2022 12:36:05</td><td>SandeepGupta</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                   |                                                                                        |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 02-09-2022 12:47:19 | SandeepGupta        | Completed       | Punam cluster 2 flat number 602 one phone installation phone charges 575 wark complete |  | 02-09-2022 12:36:26 | SandeepGupta | New |  | - | 02-09-2022 12:36:05 | SandeepGupta | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                            | Remark                                                                                 | Sign                                                                                  |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 02-09-2022 12:47:19                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                                         | Punam cluster 2 flat number 602 one phone installation phone charges 575 wark complete |  |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 02-09-2022 12:36:26                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                               |                                                                                        | -                                                                                     |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 02-09-2022 12:36:05                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                               |                                                                                        | -                                                                                     |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-08-2022 06:40:57</td><td>SandeepGupta</td><td></td></tr><tr><td>18-08-2022 02:46:45</td><td>Siddhesh Chavan</td><td>b 1 b2 lock alignment done and b3 lock working ok</td></tr></tbody></table>                                                                                                                                                                                                                                                                                              |                                                   |                                                                                        |                                                                                       |            | Date Time | Technician Name | Remark | 30-08-2022 06:40:57 | SandeepGupta |                     | 18-08-2022 02:46:45 | Siddhesh Chavan | b 1 b2 lock alignment done and b3 lock working ok                                      |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                            |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 30-08-2022 06:40:57                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                   |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 18-08-2022 02:46:45                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | b 1 b2 lock alignment done and b3 lock working ok |                                                                                        |                                                                                       |            |           |                 |        |                     |              |                     |                     |                 |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |