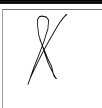
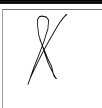
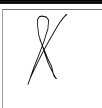


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6148</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                       |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|-------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------------------------------------------------------------------|---------------------|--------------|----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                       |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                       |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9029000455                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                       |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Sandeep Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                       | <b>Technician Mobile :</b>                            | 8928609913                                                                            |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                                                              | 08-08-2022 12:56:32                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                       |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Poonam Cluster                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Customer's Mobile :                                                                                   | 9029000455                                            | Name :                                                                                | Ritu Gupta |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                       |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                       |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                       |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                       | Type :                                                |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                       |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | lift camera installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                       |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | Poonam cluster D2 lift 1 camera install work complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                       |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                       |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | Poonam cluster D2 lift 1 camera install work complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                       |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-09-2022 06:17:59</td><td>SandeepGupta</td><td>Completed</td><td>Poonam cluster D2 lift 1 camera install work complete</td><td></td></tr><tr><td>17-09-2022 11:02:48</td><td>SandeepGupta</td><td>New</td><td></td><td>-</td></tr><tr><td>08-08-2022 12:56:48</td><td>SandeepGupta</td><td>New</td><td></td><td>-</td></tr><tr><td>08-08-2022 12:56:32</td><td>SandeepGupta</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                       |                                                       |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 17-09-2022 06:17:59                                                                                   | SandeepGupta        | Completed    | Poonam cluster D2 lift 1 camera install work complete                                  |  | 17-09-2022 11:02:48 | SandeepGupta | New |  | - | 08-08-2022 12:56:48 | SandeepGupta | New |  | - | 08-08-2022 12:56:32 | SandeepGupta | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                                                                                                | Remark                                                | Sign                                                                                  |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 17-09-2022 06:17:59                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                                                             | Poonam cluster D2 lift 1 camera install work complete |  |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 17-09-2022 11:02:48                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                   |                                                       | -                                                                                     |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 08-08-2022 12:56:48                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                   |                                                       | -                                                                                     |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 08-08-2022 12:56:32                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                   |                                                       | -                                                                                     |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-09-2022 12:43:28</td><td>SandeepGupta</td><td>old biometric device password reset device install security cabine and 7 person finger add on device.</td></tr><tr><td>02-09-2022 12:36:05</td><td>SandeepGupta</td><td>Punam cluster 2 flat number 602 one phone installation phone charges 575 wark complete</td></tr></tbody></table>                                                                                                                                                                                                               |                                                                                                       |                                                       |                                                                                       |            | Date Time | Technician Name | Remark | 08-09-2022 12:43:28 | SandeepGupta | old biometric device password reset device install security cabine and 7 person finger add on device. | 02-09-2022 12:36:05 | SandeepGupta | Punam cluster 2 flat number 602 one phone installation phone charges 575 wark complete |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                                                                                                |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 08-09-2022 12:43:28                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | old biometric device password reset device install security cabine and 7 person finger add on device. |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 02-09-2022 12:36:05                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Punam cluster 2 flat number 602 one phone installation phone charges 575 wark complete                |                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                                                       |                     |              |                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |