

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5504</b> |                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                            |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|----------------------------|------------|------------|-----------|-----------------|--------|---------------------|------------|--------------------------------------------------|---------------------|------------|--------------------------------------------------------------------------------------------|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                            |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                      |                                                                                            |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9029000455                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                            |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Sandeep Gupta                                                                                                                                                                                                                                                                                                                                                                               |                                                                                            | <b>Technician Mobile :</b> | 8928609913 |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                                                   | 19-05-2022 05:35:17        |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                            |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| Company Name/Client Name :             | Poonam Cluster                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                                        | 9029000455                 | Name :     | Ritu Gupta |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                            |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                            |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                            |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                         |                                                                                            | Type :                     |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Access                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                            |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>Complain :</b>                      | p2 boom not opening with tag                                                                                                                                                                                                                                                                                                                                                                |                                                                                            |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                            |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                    |                                                                                            |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                            |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-05-2022 10:09:46</td><td>SandeepGupta</td><td>New</td><td></td><td>-</td></tr><tr><td>19-05-2022 05:35:17</td><td>SandeepGupta</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                               |                                                                                            |                            |            |            | Date Time | Technician Name | Status | Remark              | Sign       | 26-05-2022 10:09:46                              | SandeepGupta        | New        |                                                                                            | - | 19-05-2022 05:35:17 | SandeepGupta | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                             | Status                                                                                     | Remark                     | Sign       |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| 26-05-2022 10:09:46                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                        |                            | -          |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| 19-05-2022 05:35:17                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                        |                            | -          |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-07-2023 10:59:54</td><td>MayurYadav</td><td>B1 Looby door push button and camera issue solve</td></tr><tr><td>27-05-2023 11:10:21</td><td>MayurYadav</td><td>P2 boom barrier new remote configure in both boom barrier B1 Libby push button issue solve</td></tr></tbody></table> |                                                                                            |                            |            |            | Date Time | Technician Name | Remark | 08-07-2023 10:59:54 | MayurYadav | B1 Looby door push button and camera issue solve | 27-05-2023 11:10:21 | MayurYadav | P2 boom barrier new remote configure in both boom barrier B1 Libby push button issue solve |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                             | Remark                                                                                     |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| 08-07-2023 10:59:54                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                  | B1 Looby door push button and camera issue solve                                           |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |
| 27-05-2023 11:10:21                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                  | P2 boom barrier new remote configure in both boom barrier B1 Libby push button issue solve |                            |            |            |           |                 |        |                     |            |                                                  |                     |            |                                                                                            |   |                     |              |     |  |   |