

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4969</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|--------------|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9029000445                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                         | <b>Technician Mobile :</b>                                               | 8411951301                                                                            |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                | 10-03-2022 10:38:29                                                      |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :             | Poonam Cluster                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :                                     | 9029000445                                                               | Name :                                                                                | Ritu Gupta |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                         | <b>Type :</b>                                                            |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | P1 boom barrier not reading issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | issue for auto close gate solve b2-1106 imran tag add in p1 boom barrier                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | issue for auto close gate solve b2-1106 imran tag add in p1 boom barrier                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-03-2022 03:25:01</td><td>MayurYadav</td><td>Completed</td><td>issue for auto close gate solve b2-1106 imran tag add in p1 boom barrier</td><td></td></tr><tr><td>10-03-2022 10:38:45</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>10-03-2022 10:38:29</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                         |                                                                          |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 10-03-2022 03:25:01 | MayurYadav          | Completed    | issue for auto close gate solve b2-1106 imran tag add in p1 boom barrier |  | 10-03-2022 10:38:45 | MayurYadav | New |  | - | 10-03-2022 10:38:29 | MayurYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                  | Remark                                                                   | Sign                                                                                  |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 10-03-2022 03:25:01                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                               | issue for auto close gate solve b2-1106 imran tag add in p1 boom barrier |  |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 10-03-2022 10:38:45                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                     |                                                                          | -                                                                                     |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 10-03-2022 10:38:29                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                     |                                                                          | -                                                                                     |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-03-2022 02:46:08</td><td>Ravi Rajbhar</td><td></td></tr><tr><td>12-03-2022 10:44:26</td><td>Ravi Rajbhar</td><td>5- 6 two wheeler issue and four wheeler ok working done</td></tr></tbody></table>                                                                                                                                                                                                                                                                       |                                                         |                                                                          |                                                                                       |            | Date Time | Technician Name | Remark | 16-03-2022 02:46:08 | Ravi Rajbhar |                     | 12-03-2022 10:44:26 | Ravi Rajbhar | 5- 6 two wheeler issue and four wheeler ok working done                  |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                  |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 16-03-2022 02:46:08                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                         |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 12-03-2022 10:44:26                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 5- 6 two wheeler issue and four wheeler ok working done |                                                                          |                                                                                       |            |           |                 |        |                     |              |                     |                     |              |                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |