## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status De                 | etails: VE6910  |                        |             |  |   |       |            |
|-----------------------------------|---|------------------------|-------------|--|---|-------|------------|
| Priority:                         | Low   |                        |             |  |   |       |            |
| Created By:                       | Admin - Apurva Vajaria  |                        |             |  |   |       |            |
| Complaint Mob.                    | 9820061834  |                        |             |  |   |       |            |
| Technician<br>Name :              | Anil Yadav  |                        |             | Te   | echnician Mobile 8090436743   |       |            |
| Ticket Type:                      | Complain  | Date & Time :          |             | : 22   | 22-11-2022 11:57:42   |       |            |
| Vendor Details :                  |   |                        |             |  |   |       |            |
| Company<br>Name/Client<br>Name :  | Jainson<br>Manufacturing<br>Company Alandi  | Customer's<br>Mobile : |             | 98   | 320061834   | Name: | Ritesh Sir |
| Address:                          |   |                        |             |  |   | -     |            |
| Mumbai , , , , Ma                 | harashtra   |                        |             |  |   |       |            |
| AMC Details:                      |   |                        |             |  |   |       |            |
| Expiry Date :                     | 01-01-1970 05:30:   | 00                     |             | Ту   | pe:   |       |            |
| <b>Product Name:</b>              | CCTV  |                        |             |  |   |       |            |
| Complain:                         | Night vision camera light on off issue  |                        |             |  |   |       |            |
| Technician<br>Comment :           | 1) Armoured cabling 127mtr. 2) lift camera installed with transmitter. 3) security cabin tv, camera, and telephone io installed. 4) one camera not working because camera canector dead now new camera installed working fine . |                        |             |  |   |       |            |
| Complain<br>Operator :            | Desktop - Apurva Vajaria  |                        |             |  |   |       |            |
| Remark:                           | 1) Armoured cabling 127mtr. 2) lift camera installed with transmitter. 3) security cabin tv, camera, and telephone io installed. 4) one camera not working because camera canector dead now new camera installed working fine . |                        |             |  |   |       |            |
| Status History :                  | Date Time   | Technician<br>Name     |             | Status   | Remark  |       | Sign       |
|                                   | 22-11-2022<br>06:30:38  | Anil Yadav             | Со          | mpleted  | 1) Armoured cabling 127mtr. 2) lift camera installed with transmitter. 3) security cabin tv, camera, and telephone io installed. 4) one camera not working because camera canector dead now new camera installed working fine . |       | Shot       |
|                                   | 22-11-2022<br>11:57:50  | Anil Yadav             | l Yadav New |  |   |       | -          |
| Previous<br>Complain<br>History : | Date Time   | Technician Name        |             | Remark   |   |       |            |
|                                   | 23-11-2022 02:55:19   | Anil Yadav             |             | 20 mtr armoured cabling and one camera change. hdmi extender installed but tv not available and poe switch proper fixed in rack.                               |   |       |            |
|                                   | 10-11-2022 02:29:37   | Siddhesh Chav          | ⁄an         | all camera no link issue resolved and NVR restart and all camera working ok and tv viewing pending because cable need to be done and send extender for tv view |   |       |            |