




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6113																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820061834																								
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																					
Ticket Type :	Complain	Date & Time :	02-08-2022 04:25:38																						
Vendor Details :																									
Company Name/Client Name :	Oberio Esquire	Customer's Mobile :	9820061834	Name :	Ritesh Sir																				
Address :																									
mumbai , , , 400063 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	1 camera off																								
Technician Comment :	poe switch restated and one camera issue resolved and all camera working ok																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	poe switch restated and one camera issue resolved and all camera working ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-08-2022 06:05:14</td><td>Siddhesh Chavan</td><td>Completed</td><td>poe switch restated and one camera issue resolved and all camera working ok</td><td></td></tr><tr><td>02-08-2022 04:25:51</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>02-08-2022 04:25:39</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-08-2022 06:05:14	Siddhesh Chavan	Completed	poe switch restated and one camera issue resolved and all camera working ok		02-08-2022 04:25:51	Siddhesh Chavan	New		-	02-08-2022 04:25:39	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-08-2021 02:13:12</td><td>Atique Salmani</td><td>tvi viewing issue resolved and all cameras working ok also online issue resolved becuz network cable is disconnected so. cameras are offline and also nvr offline connect it and working ok but Ritesh sir phone not viwing on cellphone need to do re add in Ritesh sir phone .</td></tr><tr><td>30-01-2021 11:12:29</td><td>Siddhesh Chavan</td><td>Started in two tv and online done</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-08-2021 02:13:12	Atique Salmani	tvi viewing issue resolved and all cameras working ok also online issue resolved becuz network cable is disconnected so. cameras are offline and also nvr offline connect it and working ok but Ritesh sir phone not viwing on cellphone need to do re add in Ritesh sir phone .	30-01-2021 11:12:29	Siddhesh Chavan	Started in two tv and online done											
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