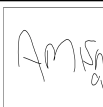
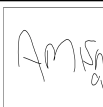
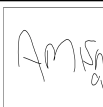


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3622																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820061834																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	12-08-2021 02:13:12																						
Vendor Details :																									
Company Name/Client Name :	Oberio Esquire	Customer's Mobile :	9820061834	Name :	Ritesh Sir																				
Address :																									
mumbai , , , 400063 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	Showing offline on mobile and TV																								
Technician Comment :	tvi viewing issue resolved and all cameras working ok also online issue resolved becuz network cable is disconnected so. cameras are offline and also nvr offline connect it and working ok but Ritesh sir phone not viwing on cellphone need to do re add in Ritesh sir phone .																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	tvi viewing issue resolved and all cameras working ok also online issue resolved becuz network cable is disconnected so. cameras are offline and also nvr offline connect it and working ok but Ritesh sir phone not viwing on cellphone need to do re add in Ritesh sir phone .																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-08-2021 05:44:03</td><td>Atique Salmani</td><td>Completed</td><td>tvi viewing issue resolved and all cameras working ok also online issue resolved becuz network cable is disconnected so. cameras are offline and also nvr offline connect it and working ok but Ritesh sir phone not viwing on cellphone need to do re add in Ritesh sir phone .</td><td></td></tr><tr><td>12-08-2021 02:19:05</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>12-08-2021 02:13:12</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-08-2021 05:44:03	Atique Salmani	Completed	tvi viewing issue resolved and all cameras working ok also online issue resolved becuz network cable is disconnected so. cameras are offline and also nvr offline connect it and working ok but Ritesh sir phone not viwing on cellphone need to do re add in Ritesh sir phone .		12-08-2021 02:19:05	Atique Salmani	New		-	12-08-2021 02:13:12	Atique Salmani	New		-
Date Time	Technician Name	Status	Remark	Sign																					
12-08-2021 05:44:03	Atique Salmani	Completed	tvi viewing issue resolved and all cameras working ok also online issue resolved becuz network cable is disconnected so. cameras are offline and also nvr offline connect it and working ok but Ritesh sir phone not viwing on cellphone need to do re add in Ritesh sir phone .																						
12-08-2021 02:19:05	Atique Salmani	New		-																					
12-08-2021 02:13:12	Atique Salmani	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-01-2021 11:12:29</td><td>Siddhesh Chavan</td><td>Started in two tv and online done</td></tr></tbody></table>					Date Time	Technician Name	Remark	30-01-2021 11:12:29	Siddhesh Chavan	Started in two tv and online done														
Date Time	Technician Name	Remark																							
30-01-2021 11:12:29	Siddhesh Chavan	Started in two tv and online done																							