







# Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2024</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	9820353417																																		
<b>Technician Name :</b>	Yogesh Desai		<b>Technician Mobile :</b>	8080922963																															
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	14-10-2020 11:28:40																																
<b>Vendor Details :</b>																																			
Company Name/Client Name :	Royal Traders	Customer's Mobile :	9820353417	Name :	Ritesh Sir																														
<b>Address :</b>																																			
Mumbai , , , , Maharashtra																																			
<b>AMC Details :</b>																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
<b>Product Name :</b>	CCTV																																		
<b>Complain :</b>	fisheye issue																																		
<b>Technician Comment :</b>	fisheye installed started working properly																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	fisheye installed started working properly																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-10-2020 03:35:28</td><td>YogeshDesai</td><td>Completed</td><td>fisheye installed started working properly</td><td></td></tr><tr><td>20-10-2020 04:55:49</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>14-10-2020 11:58:15</td><td>YogeshDesai</td><td>Work Pending</td><td>one fisheye camera check and camera adaptor issue it is work pending and fisheye camera and adaptor return office bcz cheking</td><td></td></tr><tr><td>14-10-2020 11:29:29</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>14-10-2020 11:28:40</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-10-2020 03:35:28	YogeshDesai	Completed	fisheye installed started working properly		20-10-2020 04:55:49	YogeshDesai	New		-	14-10-2020 11:58:15	YogeshDesai	Work Pending	one fisheye camera check and camera adaptor issue it is work pending and fisheye camera and adaptor return office bcz cheking		14-10-2020 11:29:29	YogeshDesai	New		-	14-10-2020 11:28:40	YogeshDesai	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-09-2020 12:47:28</td><td>AnilYadav</td><td>1, Dvr HDD not detect new supply install after hdd detect and working condition. 2, fish eye camera timing issue in playback. memory card farmated now observation .</td></tr><tr><td>27-08-2020 12:48:56</td><td>AnilYadav</td><td>64 GB memory card install working fine condition</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-09-2020 12:47:28	AnilYadav	1, Dvr HDD not detect new supply install after hdd detect and working condition. 2, fish eye camera timing issue in playback. memory card farmated now observation .	27-08-2020 12:48:56	AnilYadav	64 GB memory card install working fine condition																					
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