







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1830</b>																																								
<b>Priority :</b>	Low																																							
<b>Created By :</b>	Admin - Apurva Vajaria																																							
<b>Complaint Mob. No. :</b>	9820353417																																							
<b>Technician Name :</b>	Anil Yadav		<b>Technician Mobile :</b>	8080922983																																				
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	12-09-2020 12:47:28																																					
<b>Vendor Details :</b>																																								
Company Name/Client Name :	Royal Traders	Customer's Mobile :	9820353417	Name :	Ritesh Sir																																			
<b>Address :</b>																																								
Mumbai , , , , Maharashtra																																								
<b>AMC Details :</b>																																								
Expiry Date :	01-01-1970 05:30:00		Type :																																					
<b>Product Name :</b>	CCTV																																							
<b>Complain :</b>	need to show recording of fisheye camera																																							
<b>Technician Comment :</b>	1, Dvr HDD not detect new supply install after hdd detect and working condition. 2, fish eye camera timing issue in playback. memory card farmated now observation .																																							
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																							
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<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-09-2020 08:29:19</td><td>AnilYadav</td><td>Completed</td><td>1, Dvr HDD not detect new supply install after hdd detect and working condition. 2, fish eye camera timing issue in playback. memory card farmated now observation .</td><td></td></tr><tr><td>14-09-2020 12:19:40</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>13-09-2020 10:49:37</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>12-09-2020 01:52:44</td><td>AnilYadav</td><td>Work Pending</td><td>memory card issue</td><td></td></tr><tr><td>12-09-2020 12:47:47</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>12-09-2020 12:47:28</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-09-2020 08:29:19	AnilYadav	Completed	1, Dvr HDD not detect new supply install after hdd detect and working condition. 2, fish eye camera timing issue in playback. memory card farmated now observation .		14-09-2020 12:19:40	AnilYadav	New		-	13-09-2020 10:49:37	AnilYadav	New		-	12-09-2020 01:52:44	AnilYadav	Work Pending	memory card issue		12-09-2020 12:47:47	AnilYadav	New		-	12-09-2020 12:47:28	AnilYadav	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	27-08-2020 12:48:56	AnilYadav	64 GB memory card install working fine condition
	14-08-2020 06:14:33	Atique Salmani	fish eye camera installation done memory card need to installed and 2cameras issue resolved also Dvr default and hdd formateed and working 6cameras ok .