




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10531																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9820061834																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	12-01-2024 04:24:11																	
Vendor Details :																				
Company Name/Client Name :	Oberio Esquire	Customer's Mobile :	9820061834	Name :	Ritesh Sir															
Address :																				
mumbai , , , 400063 , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	1 camera offline issue																			
Technician Comment :	Maine door camera issue resolved it's showing offline so recrimping from Poe end and working ok also showing in correct password so ip is 192.168.1.15 And password is admin now all 4 cameras working ok.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Maine door camera issue resolved it's showing offline so recrimping from Poe end and working ok also showing in correct password so ip is 192.168.1.15 And password is admin now all 4 cameras working ok.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-01-2024 04:40:05</td><td>Atique Salmani</td><td>Completed</td><td>Maine door camera issue resolved it's showing offline so recrimping from Poe end and working ok also showing in correct password so ip is 192.168.1.15 And password is admin now all 4 cameras working ok.</td><td></td></tr><tr><td>12-01-2024 04:24:19</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-01-2024 04:40:05	Atique Salmani	Completed	Maine door camera issue resolved it's showing offline so recrimping from Poe end and working ok also showing in correct password so ip is 192.168.1.15 And password is admin now all 4 cameras working ok.		12-01-2024 04:24:19	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	02-08-2022 04:25:38	Siddhesh Chavan	poe switch restated and one camera issue resolved and all camera working ok
	12-08-2021 02:13:12	Atique Salmani	tvi viewing issue resolved and all cameras working ok also online issue resolved becuz network cable is disconnected so. cameras are offline and also nvr offline connect it and working ok but Ritesh sir phone not viwing on cellphone need to do re add in Ritesh sir phone .