




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE988</b> |  |   |   |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
|---------------------------------------|--|---|---|---|-----------|-----------|-----------------|--------|---------------------|-----------------|--|---------------------|-----------|---|---|---------------------|---------------|-----|--|---|---------------------|---------------|-----|--|---|
| <b>Priority :</b>                     | High   |   |   |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Created By :</b>                   | Admin - Apurva Vajaria   |   |   |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complaint Mob. No. :</b>           | 9820235238   |   |   |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Technician Name :</b>              | Yogeshe Desai  |   | <b>Technician Mobile :</b>              | 8080922963  |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Ticket Type :</b>                  | Complain   | <b>Date &amp; Time :</b>  | 27-01-2020 12:08:24                     |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Vendor Details :</b>               |  |   |   |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| Company Name/Client Name :            | Fine Graphics  | Customer's Mobile :   | 9820235238                              | Name :  | Riche Sir |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Address :</b>                      |  |   |   |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| Mumbai , , , Maharashtra              |  |   |   |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>AMC Details :</b>                  |  |   |   |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| Expiry Date :                         | 01-01-1970 05:30:00  |   | Type :                                  |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Product Name :</b>                 | CCTV   |   |   |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complain :</b>                     | cameras was disconnected by them and now they are not able to connect  |   |   |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Technician Comment :</b>           | bnc connector changed camera working ok  |   |   |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Apurva Vajaria   |   |   |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Remark :</b>                       | bnc connector changed camera working ok  |   |   |   |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-01-2020 01:13:58</td><td>YogesheDesaie</td><td>Completed</td><td>bnc connector changed camera working ok</td><td></td></tr><tr><td>27-01-2020 12:18:32</td><td>YogesheDesaie</td><td>New</td><td></td><td>-</td></tr><tr><td>27-01-2020 12:08:24</td><td>YogesheDesaie</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |   |   |           | Date Time | Technician Name | Status | Remark              | Sign            | 27-01-2020 01:13:58                        | YogesheDesaie       | Completed | bnc connector changed camera working ok                         |  | 27-01-2020 12:18:32 | YogesheDesaie | New |  | - | 27-01-2020 12:08:24 | YogesheDesaie | New |  | - |
| Date Time                             | Technician Name  | Status  | Remark                                  | Sign  |           |           |                 |        |                     |                 |  |                     |           |   |   |                     |               |     |  |   |                     |               |     |  |   |
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| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-11-2019 03:44:54</td><td>Siddhesh Chavan</td><td>one camera blur issue soved and working ok</td></tr><tr><td>30-08-2019 03:23:20</td><td>AnilYadav</td><td>New supply installed 4 camera working now. faulty supply taken.</td></tr></tbody></table>   |   |   |   |           | Date Time | Technician Name | Remark | 20-11-2019 03:44:54 | Siddhesh Chavan | one camera blur issue soved and working ok | 30-08-2019 03:23:20 | AnilYadav | New supply installed 4 camera working now. faulty supply taken. |   |                     |               |     |  |   |                     |               |     |  |   |
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