




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2294</b>																														
<b>Priority :</b>	High																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9820235238																													
<b>Technician Name :</b>	Rishi Desai		<b>Technician Mobile :</b>	8369234074																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	26-11-2020 10:47:15																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Fine Graphics	Customer's Mobile :	9820235238	Name :	Riche Sir																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	cctv issue																													
<b>Technician Comment :</b>	Online configuration done also gave him qr code password admin@123. complaint solved also teach how to operate app of Super live plus to sheetal madam and also confirmed with richie sir on call.																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	Online configuration done also gave him qr code password admin@123. complaint solved also teach how to operate app of Super live plus to sheetal madam and also confirmed with richie sir on call.																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-11-2020 04:06:02</td><td>RishiDesai</td><td>Completed</td><td>Online configuration done also gave him qr code password admin@123. complaint solved also teach how to operate app of Super live plus to sheetal madam and also confirmed with richie sir on call.</td><td></td></tr><tr><td>26-11-2020 03:14:12</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>26-11-2020 10:47:30</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>26-11-2020 10:47:15</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-11-2020 04:06:02	RishiDesai	Completed	Online configuration done also gave him qr code password admin@123. complaint solved also teach how to operate app of Super live plus to sheetal madam and also confirmed with richie sir on call.		26-11-2020 03:14:12	RishiDesai	New		-	26-11-2020 10:47:30	RishiDesai	New		-	26-11-2020 10:47:15	RishiDesai	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	02-12-2020 04:52:45	Siddhesh Chavan	dvr online and dives add to Richard sir
	19-10-2020 01:28:16	RishiDesai	There was issue in their wifi so it was started already aftersometime.