




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE2053 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|--|---|-----------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|-------------|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9820235238 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Rishi Desai | | Technician Mobile : | 8369234074 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 19-10-2020 01:28:16 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Fine Graphics | Customer's Mobile : | 9820235238 | Name : | Riche Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | CANNOT VIEW ON MOBILE | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | There was issue in their wifi so it was started already aftersometime. | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | There was issue in their wifi so it was started already aftersometime. | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-10-2020 05:47:46</td><td>RishiDesai</td><td>Completed</td><td>There was issue in their wifi so it was started already aftersometime.</td><td></td></tr><tr><td>19-10-2020 02:53:21</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>19-10-2020 01:28:16</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 19-10-2020 05:47:46 | RishiDesai | Completed | There was issue in their wifi so it was started already aftersometime. |  | 19-10-2020 02:53:21 | RishiDesai | New | | - | 19-10-2020 01:28:16 | RishiDesai | New | | - |
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| 19-10-2020 01:28:16 | RishiDesai | New | | - | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-06-2020 12:57:50</td><td>Parshva Shah</td><td></td></tr><tr><td>27-01-2020 12:08:24</td><td>YogeshDesai</td><td>bnc connector changed camera working ok</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 02-06-2020 12:57:50 | Parshva Shah | | 27-01-2020 12:08:24 | YogeshDesai | bnc connector changed camera working ok | | | | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | |
| 02-06-2020 12:57:50 | Parshva Shah | | | | | | | | | | | | | | | | | | | | | | | | |
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