







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10537																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9922788924																																		
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																															
Ticket Type :	Complain	Date & Time :	13-01-2024 02:26:00																																
Vendor Details :																																			
Company Name/Client Name :	Rhuta Gandhi Home	Customer's Mobile :	9922788924	Name :	Rhuta Gandhi																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	cameras showing offline																																		
Technician Comment :	Wifi name and password change wifi camera reconfiguration done all working ok																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	Wifi name and password change wifi camera reconfiguration done all working ok																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-01-2024 12:49:43</td><td>Sonu Kumar</td><td>Completed</td><td>Wifi name and password change wifi camera reconfiguration done all working ok</td><td></td></tr><tr><td>29-01-2024 11:05:54</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>23-01-2024 06:42:22</td><td>Sonu Kumar</td><td>Work Pending</td><td>There is 4/5 router and all name same and it's range some issue so need broadband person for 2.4g ranged in bedroom where is camera installed.</td><td></td></tr><tr><td>22-01-2024 06:58:47</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>15-01-2024 10:02:21</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	29-01-2024 12:49:43	Sonu Kumar	Completed	Wifi name and password change wifi camera reconfiguration done all working ok		29-01-2024 11:05:54	Sonu Kumar	New		-	23-01-2024 06:42:22	Sonu Kumar	Work Pending	There is 4/5 router and all name same and it's range some issue so need broadband person for 2.4g ranged in bedroom where is camera installed.		22-01-2024 06:58:47	Sonu Kumar	New		-	15-01-2024 10:02:21	Sonu Kumar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	26-09-2023 06:11:50	Atique Salmani	
	12-07-2023 04:57:56	Atique Salmani	Imou wi fi camera is configuration painding . It's coming faild again an again . Sonpaining Need to re configure.