

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9355</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                      |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|----------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|--------------------------------------------------------------------------------------|---------------------|--------------|------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                      |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                      |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8657940487                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                      |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>Technician Name :</b>               | Dilshad Khan                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                      | <b>Technician Mobile :</b>                               | 9324177692                                                                            |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                                             | 31-08-2023 03:20:55                                      |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                      |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| Company Name/Client Name :             | Shoppers Stop Ltd - Andheri                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Customer's Mobile :                                                                                  | 8657940487                                               | Name :                                                                                | Rehman Sir |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                      |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| Mumbai , , , 400058 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                      |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                      |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                      | Type :                                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                      |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>Complain :</b>                      | DVR no 6 giving beep sound and recoding stopped                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                      |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>Technician Comment :</b>            | Dvr no 6 beep sound issu and hdd issu Resolved and solve                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                      |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                      |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>Remark :</b>                        | Dvr no 6 beep sound issu and hdd issu Resolved and solve                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                      |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-09-2023 11:37:00</td><td>DilshadKhan</td><td>Completed</td><td>Dvr no 6 beep sound issu and hdd issu Resolved and solve</td><td></td></tr><tr><td>01-09-2023 11:15:11</td><td>DilshadKhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                      |                                                          |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 01-09-2023 11:37:00                                                                  | DilshadKhan         | Completed    | Dvr no 6 beep sound issu and hdd issu Resolved and solve                                             |  | 01-09-2023 11:15:11 | DilshadKhan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                               | Remark                                                   | Sign                                                                                  |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| 01-09-2023 11:37:00                    | DilshadKhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                                                            | Dvr no 6 beep sound issu and hdd issu Resolved and solve |  |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| 01-09-2023 11:15:11                    | DilshadKhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                  |                                                          | -                                                                                     |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-08-2023 04:04:16</td><td>Siddhesh Chavan</td><td>ground and floor biometric dives working OK and 4th floor biometric dives working OK</td></tr><tr><td>25-07-2023 10:55:40</td><td>Ravi Rajbhar</td><td>backend cash room camera masking done user - admin / pass- pass@123 second user - admin1 / admin@123</td></tr></tbody></table>                              |                                                                                                      |                                                          |                                                                                       |            | Date Time | Technician Name | Remark | 10-08-2023 04:04:16 | Siddhesh Chavan | ground and floor biometric dives working OK and 4th floor biometric dives working OK | 25-07-2023 10:55:40 | Ravi Rajbhar | backend cash room camera masking done user - admin / pass- pass@123 second user - admin1 / admin@123 |                                                                                       |                     |             |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                               |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| 10-08-2023 04:04:16                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                               | ground and floor biometric dives working OK and 4th floor biometric dives working OK                 |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |
| 25-07-2023 10:55:40                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | backend cash room camera masking done user - admin / pass- pass@123 second user - admin1 / admin@123 |                                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                      |                     |              |                                                                                                      |                                                                                       |                     |             |     |  |   |