




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9131																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8657940487																								
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																					
Ticket Type :	Call Basis	Date & Time :	10-08-2023 04:04:16																						
Vendor Details :																									
Company Name/Client Name :	Shoppers Stop Ltd - Andheri	Customer's Mobile :	8657940487	Name :	Rehman Sir																				
Address :																									
Mumbai , , , 400058 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Time And Attendance																								
Complain :	Biometric machine not working properly. Finger did not sense properly.																								
Technician Comment :	ground and floor biometric dives working OK and 4th floor biometric dives working OK																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	ground and floor biometric dives working OK and 4th floor biometric dives working OK																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-08-2023 04:42:52</td><td>Siddhesh Chavan</td><td>Completed</td><td>ground and floor biometric dives working OK and 4th floor biometric dives working OK</td><td></td></tr><tr><td>11-08-2023 03:57:35</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>11-08-2023 11:42:22</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-08-2023 04:42:52	Siddhesh Chavan	Completed	ground and floor biometric dives working OK and 4th floor biometric dives working OK		11-08-2023 03:57:35	Siddhesh Chavan	New		-	11-08-2023 11:42:22	Siddhesh Chavan	New		-
Date Time	Technician Name	Status	Remark	Sign																					
11-08-2023 04:42:52	Siddhesh Chavan	Completed	ground and floor biometric dives working OK and 4th floor biometric dives working OK																						
11-08-2023 03:57:35	Siddhesh Chavan	New		-																					
11-08-2023 11:42:22	Siddhesh Chavan	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-07-2023 10:55:40</td><td>Ravi Rajbhar</td><td>backend cash room camera masking done user - admin / pass-pass@123 second user - admin1 / admin@123</td></tr><tr><td>10-03-2023 10:34:13</td><td>Ravi Rajbhar</td><td>dvr no 3 disturbance issues solved Ground given to dvr and camera terrace and parking area camera reconnected and working ok . cameras no 13 ,14 and terrace are kept under observation. 16, 17 ,18 ,19 till date cameras are working without any disturbance.</td></tr></tbody></table>					Date Time	Technician Name	Remark	25-07-2023 10:55:40	Ravi Rajbhar	backend cash room camera masking done user - admin / pass-pass@123 second user - admin1 / admin@123	10-03-2023 10:34:13	Ravi Rajbhar	dvr no 3 disturbance issues solved Ground given to dvr and camera terrace and parking area camera reconnected and working ok . cameras no 13 ,14 and terrace are kept under observation. 16, 17 ,18 ,19 till date cameras are working without any disturbance.											
Date Time	Technician Name	Remark																							
25-07-2023 10:55:40	Ravi Rajbhar	backend cash room camera masking done user - admin / pass-pass@123 second user - admin1 / admin@123																							
10-03-2023 10:34:13	Ravi Rajbhar	dvr no 3 disturbance issues solved Ground given to dvr and camera terrace and parking area camera reconnected and working ok . cameras no 13 ,14 and terrace are kept under observation. 16, 17 ,18 ,19 till date cameras are working without any disturbance.																							