Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status Det	ails • VF8962							
	Low							
Priority:								
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	8657940487							
Technician Name:	Ravi Rajbhar			Technician :	Mobile 8080922965			
Ticket Type :	Complain Date & Time :			25-07-2023 10:55:40				
Vendor Details :								
Company Name/Client Name :	Shoppers Stop Ltd - Andheri	Customer's Mobile :		8657940487		Name :	Rehman Sir	
Address:								
Mumbai , , , 40005	58 , Maharashtra							
AMC Details :				_				
Expiry Date :	01-01-1970 05:30:00			Type:				
Product Name:	CCTV							
Complain:	backend cash camera masking need to do							
Technician Comment :	backend cash room camera masking done user - admin / pass- pass@123 second user - admin1 / admin@123							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	backend cash room camera masking done user - admin / pass- pass@123 second user - admin1 / admin@123							
Status History:	Date Time	Techi	nician Name	Status		Remark		Sign
	26-07-2023 06:42:51 Ravi Rajbhar		Rajbhar	Completed	backend cash room camera masking done user - admin / pass- pass@123 second user - admin1 / admin@123		/	#.
	26-07-2023 05:36:36	Ravi	Rajbhar	New			-	
	25-07-2023 10:55:55 Rav		Rajbhar	ar New			-	
Previous Complain	Date Time Technician Name		Remark					
History:	10-03-2023 10:34:13	Ravi Ra	jbhar	dvr no 3 distubrance issues solved Ground given to dvr and camera terrace and parking area camera reconnected and working ok . camera no 13 ,14 and terrace are kept under observation. 16, 17 ,18 ,19 till date cameras are working without any distubrance.				
	16-02-2023 10:48:09	MayurYadav		New dvr and hdd install old dvr and hdd hand over to client Ip setting done in dvr Dvr online done				