


Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6230					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8657940487				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	23-08-2022 10:48:14		
Vendor Details :					
Company Name/Client Name :	Shoppers Stop Ltd - Andheri	Customer's Mobile :	8657940487	Name :	Rehman Sir
Address :					
Mumbai , , , 400058 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	Parking 1 Terrace 2 1st floor 1 Canteen 1, Apart from above 3 cameras display is blur.				
Technician Comment :	1.Terrace tower side camera faulty water insert power .ohm ok also need 4*4 box when installed neew camera 2.terrece maingate bnc changed and working ok and there is no use also 4*4 box so camera female bnc dc rushted when camera changed also send 4*4 box . 3.parking camera used dome so need to chenged camera need bullet for same .it's on but after 5 to 6 mnt going off so need to changed camera. 4.1st floor angel settings done 5.1st floor disturbance issue resolved by bnc changed dvr end 6.4thbfloor camera blurr changed bnc but not issue resolved camera issue need to changed camera. 7.home section bluurr issue resolved by recocneetion . 8. Canteen camera ulba camera it's also being heat so sometimes on/ off so need to changed dome camera . use 1 vedo balloon .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1.Terrace tower side camera faulty water insert power .ohm ok also need 4*4 box when installed neew camera 2.terrece maingate bnc changed and working ok and there is no use also 4*4 box so camera female bnc dc rushted when camera changed also send 4*4 box . 3.parking camera used dome so need to chenged camera need bullet for same .it's on but after 5 to 6 mnt going off so need to changed camera. 4.1st floor angel settings done 5.1st floor disturbance issue resolved by bnc changed dvr end 6.4thbfloor camera blurr changed bnc but not issue resolved camera issue need to changed camera. 7.home section bluurr issue resolved by recocneetion . 8. Canteen camera ulba camera it's also being heat so sometimes on/ off so need to changed dome camera . use 1 vedo balloon .				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	23-08-2022 07:06:01	Atique Salmani	Work Pending	1.Terrace tower side camera faulty water insert power .ohm ok also need 4*4 box when installed neew camera 2.terrece maingate bnc changed and working ok and there is no use also 4*4 box so camera female bnc dc rushted when camera changed also send 4*4 box . 3.parking camera used dome so need to changed camera need bullet for same .it's on but after 5 to 6 mnt going off so need to changed camera. 4.1st floor angel settings done 5.1st floor disturbance issue resolved by bnc changed dvr end 6.4thbfloor camera blurr changed bnc but not issue resolved camera issue need to changed camera. 7.home section bluurr issue resolved by recocneetion . 8. Canteen camera ulba camera it's also being heat so sometimes on/ off so need to changed dome camera . use 1 vedo balloon .	
	23-08-2022 10:48:28	Atique Salmani	New		-
	23-08-2022 10:48:14	Atique Salmani	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	25-07-2023 10:55:40	Ravi Rajbhar	backend cash room camera masking done user - admin / pass-pass@123 second user - admin1 / admin@123		
	10-03-2023 10:34:13	Ravi Rajbhar	dvr no 3 distubrance issues solved Ground given to dvr and camera terrace and parking area camera reconnected and working ok . cameras no 13 ,14 and terrace are kept under observation. 16, 17 ,18 ,19 till date cameras are working without any distubrance.		