




# Vallabh Enterprises

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**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE5538</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	8657940487																								
<b>Technician Name :</b>	Anil Yadav		<b>Technician Mobile :</b>	8090436743																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	24-05-2022 11:01:56																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Shoppers Stop Ltd - Andheri	<b>Customer's Mobile :</b>	8657940487	<b>Name :</b>	Rehman Sir																				
<b>Address :</b>																									
Mumbai , , , 400058 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	3rd floor cash counter camera not working---2 2nd floor camera not working Terrace camera not flickering PS room camera not working 4th floor Luggage camera not working.																								
<b>Technician Comment :</b>	1) Tarrace camera flickering issue solve. 2) 3rd flr and tarrace camera not working issue solve. 3) 2nd flr, 3rd floor and Ps room cameras not working because power not coming. 4) Ground flr parking area camera is dead.																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
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Previous Complain History :			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	25-07-2023 10:55:40	Ravi Rajbhar	backend cash room camera masking done user - admin / pass-pass@123 second user - admin1 / admin@123
	10-03-2023 10:34:13	Ravi Rajbhar	dvr no 3 distubrance issues solved Ground given to dvr and camera terrace and parking area camera reconnected and working ok . cameras no 13 ,14 and terrace are kept under observation. 16, 17 ,18 ,19 till date cameras are working without any distubrance.