



Vallabh Enterprises

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Service Status Details : VE3348					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8657940487				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	30-06-2021 11:26:25		
Vendor Details :					
Company Name/Client Name :	Shoppers Stop Ltd - Andheri	Customer's Mobile :	8657940487	Name :	Rehman Sir
Address :					
Mumbai , , , 400058 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	Dvr 3 recording issue				
Technician Comment :	DVR no 3 6 TB HDD repair retun with install DVR 3 recording issue resolved and ok working done and HDD normal 6 TB (total 19 camera off)				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	DVR no 3 6 TB HDD repair retun with install DVR 3 recording issue resolved and ok working done and HDD normal 6 TB (total 19 camera off)				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	05-07-2021 12:17:10	Ravi Rajbhar	Completed	DVR no 3 6 TB HDD repair retun with install DVR 3 recording issue resolved and ok working done and HDD normal 6 TB (total 19 camera off)	
	05-07-2021 11:03:12	Ravi Rajbhar	New		-
	01-07-2021 04:53:08	Ravi Rajbhar	In Progress	DVR no 3 DVR check but hdd issue with DVR adaptor issue HDD remove n and return office. cash room camera Hiden ues admin2 password - 12345 DVR 2 HDD remove and and DVR 3 HDD install with sata cable change confirm to yashwant sir HDD normal recording going on in DVR today	
	30-06-2021 11:26:39	Ravi Rajbhar	New		-
	30-06-2021 11:26:25	Ravi Rajbhar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	25-07-2023 10:55:40	Ravi Rajbhar	backend cash room camera masking done user - admin / pass-pass@123 second user - admin1 / admin@123		
	10-03-2023 10:34:13	Ravi Rajbhar	dvr no 3 distubrance issues solved Ground given to dvr and camera terrace and parking area camera reconnected and working ok . cameras no 13 ,14 and terrace are kept under observation. 16, 17 ,18 ,19 till date cameras are working without any distubrance.		