




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2737																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	8657940487																													
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																										
Ticket Type :	Complain	Date & Time :	25-02-2021 09:53:33																											
Vendor Details :																														
Company Name/Client Name :	Shoppers Stop Ltd - Andheri	Customer's Mobile :	8657940487	Name :	Rehman Sir																									
Address :																														
Mumbai , , , 400058 , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	7 cameras not working																													
Technician Comment :	three camera work done camera working ok . one cash room camera masking done as told by yeshwant sir. four camera work pending in DVR number four coz of DVR port issue port no 9, 10, 11 ,12																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	three camera work done camera working ok . one cash room camera masking done as told by yeshwant sir. four camera work pending in DVR number four coz of DVR port issue port no 9, 10, 11 ,12																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-02-2021 07:25:04</td><td>Ravi Rajbhar</td><td>In Progress</td><td>three camera work done camera working ok . one cash room camera masking done as told by yeshwant sir. four camera work pending in DVR number four coz of DVR port issue port no 9, 10, 11 ,12</td><td></td></tr><tr><td>26-02-2021 07:55:19</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>25-02-2021 09:53:47</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>25-02-2021 09:53:33</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-02-2021 07:25:04	Ravi Rajbhar	In Progress	three camera work done camera working ok . one cash room camera masking done as told by yeshwant sir. four camera work pending in DVR number four coz of DVR port issue port no 9, 10, 11 ,12		26-02-2021 07:55:19	Ravi Rajbhar	New		-	25-02-2021 09:53:47	Ravi Rajbhar	New		-	25-02-2021 09:53:33	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	25-07-2023 10:55:40	Ravi Rajbhar	backend cash room camera masking done user - admin / pass-pass@123 second user - admin1 / admin@123
	10-03-2023 10:34:13	Ravi Rajbhar	dvr no 3 distubrance issues solved Ground given to dvr and camera terrace and parking area camera reconnected and working ok . cameras no 13 ,14 and terrace are kept under observation. 16, 17 ,18 ,19 till date cameras are working without any distubrance.