Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status De	tails: VE240					
Priority:	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob. No. :	8657940487					
Technician Name :	Zainul Shaikh		Technicia:	n Mobile 8080922971		
Ticket Type :	Complain	Date & Time:	31-08-2019 09:58:38			
Vendor Details :						
Company Name/Client Name :	Shoppers Stop Ltd - Andheri	Customer's Mobile :	86579404	.87	Name :	Rehman Sir
Address :						
Mumbai , , , 4000	58 , Maharashtra					
AMC Details :						
Expiry Date :	01-01-1970 05:30:00		Type:			
Product Name :	CCTV					
Complain:	cctv monitor display issue					
Technician Comment :	monitor need to send for repair. 2 dvr fram rate and bit rate set properly now under observation for 1 month backup issue					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	monitor need to send for repair. 2 dvr fram rate and bit rate set properly now under observation for 1 month backup issue					
Status History :	Date Time	Technician Name	Status	Remark		Sign
	02-09-2019 11:23:57	ZainulShaikh	Completed	monitor need to send for repair. 2 dvr fram rate and bit rate set properly now under observation for 1 month backup issue		p D
	31-08-2019 09:58:39	ZainulShaikh	New			-
Previous	Date Time	Technician Name	Remark			
Complain History :	25-07-2023 10:55:40	Ravi Rajbhar	backend cash room camera masking done user - admin / pass- pass@123 second user - admin1 / admin@123			
	10-03-2023 10:34:13	Ravi Rajbhar	dvr no 3 distubrance issues solved Ground given to dvr and camera terrace and parking area camera reconnected and working ok . cameras no 13 ,14 and terrace are kept under observation. 16, 17 ,18 ,19 till date cameras are working without any distubrance.			