







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1755																														
Priority :	High																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	8657940487																													
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																										
Ticket Type :	Complain	Date & Time :	28-08-2020 11:41:37																											
Vendor Details :																														
Company Name/Client Name :	Shoppers Stop Ltd - Andheri	Customer's Mobile :	8657940487	Name :	Rehman Sir																									
Address :																														
Mumbai , , , 400058 , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	4-5 cameras off																													
Technician Comment :	??????? hdd and working ok																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	??????? hdd and working ok																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-10-2020 10:17:12</td><td>Atique Salmani</td><td>Completed</td><td>??????? hdd and working ok</td><td></td></tr><tr><td>01-09-2020 08:56:52</td><td>Atique Salmani</td><td>Client Side</td><td>2 dome and 2bullete camera need to changed and one 6 tb hdd and also all one racke cable dressing done and also smps keep in rack propr.</td><td></td></tr><tr><td>28-08-2020 11:41:51</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>28-08-2020 11:41:37</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-10-2020 10:17:12	Atique Salmani	Completed	??????? hdd and working ok		01-09-2020 08:56:52	Atique Salmani	Client Side	2 dome and 2bullete camera need to changed and one 6 tb hdd and also all one racke cable dressing done and also smps keep in rack propr.		28-08-2020 11:41:51	Atique Salmani	New		-	28-08-2020 11:41:37	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	25-07-2023 10:55:40	Ravi Rajbhar	backend cash room camera masking done user - admin / pass-pass@123 second user - admin1 / admin@123
	10-03-2023 10:34:13	Ravi Rajbhar	dvr no 3 disturbance issues solved Ground given to dvr and camera terrace and parking area camera reconnected and working ok . cameras no 13 ,14 and terrace are kept under observation. 16, 17 ,18 ,19 till date cameras are working without any disturbance.